



Board Report
September 25, 2024

www.IndyGo.net
317.635.3344

Page
Intentionally
Left
Blank

1. **Call to Order and Roll Call** (Presenters – Gregory Hahn, Robert Frye)
2. **Awards and Commendation** (Presenter – Jennifer Pyrz)
3. **Committee Chairperson Reports** (Presenters – Richard Wilson, Adairius Gardner)
 1. Finance Committee
 2. Service Committee
4. **Consent Agenda** (Presenter – Gregory Hahn)
 1. A-1: Consideration and approval of minutes from Board meeting held on August 21, 2024
 2. A-4: Consideration and approval of Extending and Adding Monies to the Section 5307 Consultant (Presenter – Ryan Wilhite)
 3. A-5: Consideration and approval of Contractor for 1501 Historic Masonry Repairs (Presenter – Sarah Stentz)
 4. A-6: Consideration and approval of Swiftly renewal (Presenter – Annette Darrow)
 5. A-7: Consideration and approval of the purchase of 40 new Genfare fareboxes (Presenter – Jon Mann)
 6. A-8: Consideration and approval of Insurance Broker Services (RFP) 24-06-514 (Presenter – Brian Clem)
5. **Regular Agenda** (Presenter – Gregory Hahn)
 1. A-2: Consideration and approval of a contribution increase to Citizens Energy Group's (Citizens) utility relocations on the Purple Line Bus Rapid Transit Project (Presenter – Matt Duffy)
 2. A-3: Consideration and approval of Procurement of Legal Services; RFP 24-07-505 (Presenter – Robert Frye)
6. **Information Items** (Presenter- Gregory Hahn)
 1. I-1: Finance Report (Presenter- Bart Brown)
 2. I-2: Department Reports
7. **Adjourn** (Presenter – Gregory Hahn)

Our next Board Meeting will be Thursday, October 24, 2024; 11am

In accordance with the Americans with Disabilities Act, the Indianapolis Public Transportation Corporation is required to provide reasonable accommodations to persons with disabilities interested in attending public meetings.

Accommodations are available upon request to persons with disabilities who require alternately formatted materials, auxiliary aids, or reasonable modifications to policies and procedures to ensure effective communication and access to public meetings. Accommodations are also available for Individuals with limited English proficiency (LEP). If you require an accommodation to attend the meeting or access the materials, please contact Charlie Carlino by email at Charlie.carlino@indygo.net. Please allow at least two business days to arrange for accommodations.

Page
Intentionally
Left
Blank



Awards & Commendation Recognition for August 2024

To: Chair and Board of Directors
From: President and CEO Jennifer Pysz
Date: September 25, 2024

August 2024 Awards & Commendations

Employee	Position	Recognition
Efrain Amaya	Coach Operator – Fixed Route	19 Years of Safe Driving
Kylee Garrett	Coach Operator – Fixed Route	July Operations Employee of the Month
Carrie Black	Chief Public Affairs Officer	Promotion
Aaron Vogel	Chief Operating Officer	ABBG Conference Presenter
Ryan Wilhite	Manager of Special Projects and Regional Mobility Integration	ABBG Conference Presenter
Numerous Staff	Operations Team	IndyGo Annual Roadeo

Safety Driver Recognition

August 2024 Safe Drivers Recognition



National Safety Council Safe Driver awards are the recognized trademark of professional drivers who have proven their skill in avoiding traffic collisions. They are the highest honor for professional safe driving performance. The following Operators are recognized for their safe driving for August and received the National Safety Council recognition patch, pin, and certificate.

<u>Operator</u>	<u>ID #</u>	<u>Years of Safe Driving</u>	<u>Years of Service</u>
Efrain Amaya	224	19	21
Vernessa Foster	1975	13	19
Samuel Abebe	8472	10	11
Lakeita Smith	8557	9	11
Reginald Taylor	8673	7	10
Samuel Keller	9195	6	6
Tiana Treadwell	9008	6	7
Angela Williams	9018	6	7
Elisa Davis	9023	4	7
Thurmon Moore	9683	4	5
Roy Shurn	9435	4	5
Angela Heitzman	9603	3	5
Terry Norfolk	9731	3	4
Maurice (Stacey) Bowen	10306	2	2
Catisha Hamilton	8939	2	7
Paul Luckner	9944	2	3
Ngary Badiane	9995	1	3
John Ballinger	10677	1	1
Lori Beach	9653	1	5
Lawrence Evans	10560	1	1
Douglas Harrell	9533	1	5
Kenya Hopkins	9541	1	5
Donaven Hutchinson	10790	1	1

Safety is at the core of IndyGo’s mission and values. We congratulate the above professional coach operators that have achieved this milestone. Your performance contributes to helping make public transportation safer each day.

Congratulations and Thank You!



Finance Committee Chairperson Report – September 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Finance Committee Chairperson Richard Wilson
Date: September 25, 2024

ISSUE:

A report of IndyGo September 2024 Finance Committee Meeting will be presented at the board meeting.

RECOMMENDATION:

Receive the report.

Richard Wilson
Finance Committee Chairperson’s Report
September 18, 2024

The Finance Committee met on September 18, 2024, at 8:30am. In attendance was Rick Wilson, Chairman of the Finance Committee, as well as Committee Members Mary Ann Fagan and Taylor Schaffer.

We reviewed and recommended Board approval for the following items on tonight’s Consent Agenda:

1. A-1: Consideration and approval of minutes from Board meeting held on August 21, 2024
2. A-4: Consideration and approval of Extending and Adding Monies to the Section 5307 Consultant (Presenter – Ryan Wilhite)
3. A-5: Consideration and approval of Contractor for 1501 Historic Masonry Repairs (Presenter – Sarah Stentz)
4. A-6: Consideration and approval of Swiftly renewal (Presenter – Annette Darrow)
5. A-7: Consideration and approval of the purchase of 40 new Genfare fareboxes (Presenter – Jon Mann)
6. A-8: Consideration and approval of Insurance Broker Services (RFP) 24-06-514 (Presenter – Brian Clem)

The Committee also heard a Financial update from Chief Financial Officer Bart Brown.

Mr. Chairman, that concludes my report.

Page
Intentionally
Left
Blank



Service Committee Chairperson Report – September 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Service Committee Chairperson Adairius Gardner
Date: September 25, 2024

ISSUE:

A report of IndyGo September 2024 Service Committee Meeting will be presented at the board meeting.

RECOMMENDATION:

Receive the report.

Adairius Gardner
Service Committee Chairperson’s Report
September 19, 2024

The Service Committee met on September 19, 2024, at 10:00am. In attendance was Adairius Gardner, Chairman of the Service Committee, as well as Finance Committee Member Mary Ann Fagan to ensure an established quorum.

We reviewed and recommended Board approval for the following items on tonight’s Consent Agenda.

1. A-1: Consideration and approval of minutes from Board meeting held on August 21, 2024
2. A-4: Consideration and approval of Extending and Adding Monies to the Section 5307 Consultant (Presenter – Ryan Wilhite)
3. A-5: Consideration and approval of Contractor for 1501 Historic Masonry Repairs (Presenter – Sarah Stentz)
4. A-6: Consideration and approval of Swiftly renewal (Presenter – Annette Darrow)
5. A-7: Consideration and approval of the purchase of 40 new Genfare fareboxes (Presenter – Jon Mann)
6. A-8: Consideration and approval of Insurance Broker Services (RFP) 24-06-514 (Presenter – Brian Clem)

Mr. Chairman, that concludes my report.

Page
Intentionally
Left
Blank

August Board of Directors Minutes

IndyGo

Wednesday, August 21, 2024 at 11:00 AM EDT

@ 9503 E 33rd St- IndyGo HQ

ACTION ITEM A – 1

Attendance

Present:





Members: Mary Ann Fagan, Adairius Gardner, Abbe Hohmann, Richard Wilson, Jr., Taylor Schaffer

Staff: Bart Brown, Charlie Carlino, Matt Duffy, Robert Frye, Morgan Johnson, Jennifer Pyrz

Absent:

Members: Hydre Abdullah, Greg Hahn

1. Call to Order and Roll Call (Presenters – Gregory Hahn, Robert Frye)

-  [board cover 2024 Aug21.docx](#)
-  [page intentionally left blank.pdf](#)
-  [August Agenda.docx](#)
-  [page intentionally left blank.pdf](#)



Vice Chair Adairius Gardner was acting Chair and called the meeting to order at 11:05am. Chief Legal Officer Robert Frye called the roll. 5 members present and there was a quorum. Chairman Gregory Hahn and Director Hydre Abdullah were absent.

2. Awards and Commendation (Presenter – Jennifer Pyrz)

-  [A1 Awards & Commendation July.docx](#)
-  [A1 Risk and Safety Safe Drivers awards July 2024.docx](#)




President/CEO Jennifer Pyrz gave an update on the Awards and Commendations for July 2024.



3. Committee Chairperson Reports (Presenters – Richard Wilson, Adairius Gardner)

1. Finance Committee
 -  [A Finance Committee Chair Report August.docx](#)
 -  [page intentionally left blank.pdf](#)
2. Service Committee
 -  [A Service Committee Chair Report August.docx](#)
 -  [page intentionally left blank.pdf](#)

The reports were received and entered into the record.

4. Consent Agenda (Presenter – Gregory Hahn)

1. A-1: Consideration and approval of minutes from Board meeting held on July 25, 2024
 -  [A-1 July Board of Directors Minutes.docx](#)
2. A-3: Consideration and approval of IFB 24-06-513, Near Eastside Bus Stop Improvements Phase 1 (Presenter- Rachel Wilson)
 -  [A-3 Near Eastside Local Stops Ph 1 Construction.docx](#)
3. A-4: Consideration & approval East Campus – Fleet Operations & Storage Facility Project, A&E task order for site engineering and preliminary design services (Presenter- Andrea Hermer)
 -  [A-4 A E Campus CDM TO6 \[site engineering\] \(8-1-24\).docx](#)



4. A-7: Consideration and approval of Non-Revenue Vehicles (Presenter- Cheryl Purefoy)
 [A-7 Procurement of Non-Revenue Vehicles 8.6.2024.docx](#)
5. A-8: Consideration and approval of government consulting contract with Cardinal Infrastructure, LLC (Presenter- Cameron Radford)
 [A-8 - Cardinal Infrastructure.docx](#)

Motion:

Approval of Consent Agenda

Motion moved by Richard Wilson, Jr. and motion seconded by Mary Ann Fagan. Adairius Gardner - AYE; Mary Ann Fagan - AYE; Taylor Schaffer - AYE; Abbe Hohmann – AYE; Richard Wilson, Jr. - AYE; Motion passed 5-0

5. Public Hearing (Presenter – Gregory Hahn)

1. A-2: Public hearing and consideration of adoption of proposed Ordinance 2024-02 authorizing the acquisition of real property for the East Campus Expansion Project (Presenter – Robert Frye)
 [A-2 re Adoption of Ordinance 2024-02 for 08.21.24.docx](#)
 [A-2 Ordinance 2024-02 - 9625 E 33rd St Property Acquisition - Final w date of intro.docx](#)

IPTC is committed to providing bus rapid transit and increased services as required by the Marion County Transit Plan. To achieve increased service, additional coaches are being purchased resulting in a vehicle fleet larger than the facility at 1501 West Washington Street can accommodate. Implementation of the Marion County Transit Plan has also required an increase in both operational and administrative staff. To effectively house and maintain the fleet, train new operators, and provide operations support services, IPTC requires additional maintenance facilities. Through planning for and conceptual design efforts, IPTC has determined that property located immediately adjacent to its East Campus at 9625 East 33rd Street (the “Property”) is suitable for the construction and operation of a new fleet maintenance garage, a bus operator training track, and appurtenant facilities.

As required by statute, the Board adopted Resolution Number 2022-04 approving the purchase of the Property and directing the appointment of two appraisers to appraise the fair market value of the Property. Ind. Code §§ 36-1-10.5-1 and -5. The two appraisals were completed and have recently been updated. By law, IPTC may offer to purchase the Property for a price no greater than the average of the two appraisals. Ind. Code §§ 36-1-10.5-6. However, in the event that IPTC is unable to reach agreement on a purchase price with the owner of the Property, then it will have to resort to exercising its power of eminent domain to appropriate the Property. Before doing so, however, the Board must adopt an ordinance authorizing the exercise of the power of eminent domain. A copy of proposed Ordinance No. 2024-02 is attached to this memorandum.

IPTC will comply with Federal Transit Administration and state statutory requirements for the acquisition of the Property. Statutorily, the Board may acquire real property interests necessary or convenient for the operation of the transit system by grant, purchase, gift, lease, eminent domain, or otherwise. Ind. Code §§ 36-9-4-30 and -32. Although it would be a last resort, it is possible that IPTC may need to exercise the power of eminent to acquire the Property. However, before eminent domain proceedings may be instituted the Board must adopt an ordinance which: (1) generally describes the property to be acquired, (2) declares that the public interest and necessity require the acquisition, and (3) declares that the acquisition is necessary for the establishment, development, extension, or improvement of the transit system. Ind. Code § 36-9-4-32. Accordingly, Ordinance No. 2024-02 is being introduced at the Board’s July 25, 2024 meeting to authorize IPTC to institute eminent domain proceedings, if necessary, to acquire the Property.

Following introduction at the July 25th meeting, IPTC will publish a public notice to include (1) reference to the subject matter of the proposed ordinance, (2) that it is pending final action by the Board, (3) that the Board will hold a public hearing at which any person present will be given an opportunity to give testimony or evidence for or against the proposed ordinance, and (4) that the proposed ordinance is available for public inspection at the office of the Board, all as required by Ind. Code § 36-9-4-24. The Board will then hold a public hearing at its meeting scheduled for August 21, 2024 to hear any testimony or evidence for or against the proposed ordinance, after which it may take final action, as required by Ind. Code § 36-9-4-25.

Motion:

Approval of adoption of proposed Ordinance 2024-02 authorizing the acquisition of real property for the East Campus Expansion Project

Adairius Gardner - AYE; Mary Ann Fagan - AYE; Taylor Schaffer - AYE; Abbe Hohmann – AYE; Richard Wilson, Jr. - AYE; Motion passed 5-0

6. Regular Agenda (Presenter – Gregory Hahn)

1. A-5: Consideration and approval of proposed 2025 budget (Presenter – Bart Brown)

 [A-5 2025 BudgetApproval.docx](#)

 [A-5 2025 IPTC Resolution 2024-04 re Special Tax.docx](#)

 [A-5 Form4 R Ordinance Board Adoption.pdf](#)

The Operating, Capital, and Debt Services Budgets for 2025 and a Resolution for Levy of Special Tax were introduced to the Indianapolis Public Transportation Corporation Board of Directors on Thursday, July 25, 2024.

On August 8, 2024, a public hearing was held at the IPTC offices, and the public was afforded the opportunity to comment on the proposed budget.

On September 18, 2024, at 5:30 pm, there will be a public hearing held by the Council’s Municipal Corporations Committee in the Public Assembly room of the City-County Building.

The Indianapolis Public Transportation Corporation 2024 Budget will be forwarded to the City-County Council for final approval on Monday, October 7, 2024 at 7:00 pm.

Motion:


Approval of Proposed 2025 Budget Resolution

Motion moved by Mary Ann Fagan and motion seconded by Richard Wilson, Jr. Adairius Gardner - AYE; Mary Ann Fagan - AYE; Taylor Schaffer - AYE; Abbe Hohmann – AYE; Richard Wilson, Jr. - AYE; Motion passed 5-0

Motion:

Approval of Proposed 2025 Budget Ordinance

Motion moved by Mary Ann Fagan and motion seconded by Richard Wilson, Jr. Adairius Gardner - AYE; Mary Ann Fagan - AYE; Taylor Schaffer - AYE; Abbe Hohmann – AYE; Richard Wilson, Jr. - AYE; Motion passed 5-0

2. A-6: Consideration and approval of Blue Line Traffic Study Task Order (Presenter- Matt Duffy)
 [A-6 Blue Line Before Traffic Study.docx](#)




This study will collect and evaluate current data (that has not already been conducted as a part of the project) along the Blue Line corridor and several parallel corridors prior to construction beginning on the Blue Line. Following construction and the opening of the Blue Line, the same data will be collected and used to conduct the after study. This data is valuable for the City of Indianapolis, IPTC, and the industry at large. This task order includes data collection and interpretation of current 'before' traffic volumes, speeds, and crash data along the Blue Line and along some of the parallel corridors. The analysis will be packaged into a final report that is anticipated to be completed in Q1 2025.

Motion:


Approval of Blue Line Traffic Study Task Order

Motion moved by Mary Ann Fagan and motion seconded by Richard Wilson, Jr. Adairius Gardner - AYE; Mary Ann Fagan - AYE; Abbe Hohmann – AYE; Richard Wilson, Jr. - AYE; Taylor Schaffer - ABSTAINED; Motion passed 4-0



7. Information Items (Presenter- Gregory Hahn)

1. I-1: Finance Report (Presenter – Bart Brown)
 [I-1 July 2024 Financials Summary.docx](#)
 [I-1 July Budget to Actuals.pdf](#)
 [page intentionally left blank.pdf](#)











The Board heard a Finance Report update from Chief Financial Officer Bart Brown.

2. I-2: Local Route TSP update (Presenter – Matt Duffy)
 [I-2 Board Update August 2024 IndyGo TSP.pdf](#)

The Board received a Local Route TSP update.

3. I-3: Mobility Advisory Committee (MAC) update (Presenter – MAC member)
 [I-3 July 2024 MAC meeting minutes.pdf](#)
 [I-3 MAC Roster and Agenda July 14, 2024.pdf](#)

The Board received a Mobility Advisory Committee (MAC) update.

4. I-4: Department Reports
 [I-4a Risk and Safety Board Report August 2024.docx](#)
 [I-4b PLANNING AND CAPITAL PROJECTS REPORT for 2024-08.docx](#)
 [page intentionally left blank.pdf](#)
 [I-4c July Board Report.pdf](#)
 [page intentionally left blank.pdf](#)
 [I-4d July - OPERATIONS DIV BOARD REPORT . 8.2024.pdf](#)
 [I-4f Supplier Diversity Division Report August 2024.docx](#)
 [page intentionally left blank.pdf](#)
 [I-4g 8.15.24 Report to IndyGo Board.docx](#)
 [page intentionally left blank.pdf](#)

The Board received Department Reports for Risk & Safety, Capital Projects, Public Affairs, Operations, Supplier Diversity, and the IndyGo Foundation.

8. Adjourn (Presenter – Gregory Hahn)

On order of Chairman Gregory Hahn and there being no objection, the meeting was adjourned at 11:27am.

Robert Frye
Chief Legal Officer

Page
Intentionally
Left
Blank



Date of Memo: September 13, 2024
 Current Meeting: September 25, 2024
 Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and Chief Executive Officer Jennifer Pyrz
FROM: Manager of Special Projects and Regional Mobility Integration Ryan Wilhite
SUBJECT: Consideration and approval of Extending and Adding Monies to the Section 5307 Consultant

ACTION ITEM A – 4

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to approve the extension and additional monies to the Section 5307 Consultant contract.

BACKGROUND:

IPTC supports public transportation in the region in myriad ways; one role is to support Hamilton, Hancock, Hendricks, and Johnson Counties with federal funds from the Federal Transit Administration’s Section 5307 (Urban Formula Funding) and Section 5339 (Bus and Bus Facilities Formula Funding). IPTC assumed this administrative role from the Indiana Department of Transportation (INDOT) as these four county’s public transportation services provided a majority of trips to and from an urban area instead of a rural area.

Since 2021, IPTC staff configured its existing compliance framework and grant reporting to support the additional operating subrecipients. IPTC staff determined that its existing capacity needed augmentation from outside sources and conducted a Request for Proposals (RFP) for Section 5307 support. The successful respondent would be able to assist IPTC staff in every facet of Section 5307 compliance requirements, either through advice or direct task completion. The original contract fell below the IPTC Board of Director’s threshold of \$100,000. RLS and Associates were successful vendors.

DISCUSSION:

The existing contract with RLS and Associates ends in December 2024. IPTC staff also agree that an additional \$50,000 needs to be added to the contract to support services through May 2026. The tasks for 2025 and 2026 include drug and alcohol compliance, public transportation safety plan compliance, and responding to general compliance questions from IPTC staff.

Upon IPTC Board of Directors’ approval, the contract would extend to May 2026 and the total amount allocated would amount to \$149,000.

ALTERNATIVES:

If IPTC Board of Directors did not approve this extension, IPTC staff would be burdened with conducting these compliance tasks themselves. The IPTC staff is under resourced to conduct these compliance tasks on their own, potentially exposing IPTC’s program.

FISCAL IMPACT:

An additional \$50,000 was budgeted in the FY2024 budget.

DBE/XBE DECLARATION:

At the time of award, IPTC noted that RLS was not able to identify tasks for XBE participation.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action was reviewed by the Finance Committee on September 18, 2024 and Service Committee on September 19, 2024 and was recommended to the Consent Agenda.



Date of Memo: September 13, 2024
 Current Meeting: September 25, 2024
 Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and Chief Executive Officer Jennifer Pyrz
FROM: Senior Project Manager – Capital Facilities Projects Sarah Stentz
SUBJECT: Consideration and approval of Contractor for 1501 Historic Masonry Repairs

ACTION ITEM A – 5

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to award a contract to The Blakley Corporation, for a price of \$133,490 for the complete scope of masonry work on the Duesenberg portion of IPTC’s facility located at 1501 W. Washington Street.

BACKGROUND:

The historic Duesenberg portion of IPTC’s 1501 W. Washington Street property continues to age with the rest of the surrounding garage and administrative buildings. To keep with historic preservation standards as well as standard maintenance, this project will address exterior portions of the masonry to ensure continued life of the facility.

DISCUSSION:

This project will include the complete tuck pointing of all masonry of the Duesenberg portion of the facility located at 1501 W. Washington Street. In addition, the signage at the north end of the building will be repainted, as well as six courses of brick replaced along the length of the façade on Harding Steet. This project is anticipated to be completed by end of 2024.

ALTERNATIVES:

The Board could choose not to contract as recommended, however, delay of repairs to the masonry could potentially cost more in the future as they worsen in nature.

FISCAL IMPACT:

Federal funds available to IPTC for facility renovation/rehabilitation projects will be utilized for this procurement.

DBE/XBE DECLARATION:

Due to the specialized nature and limited pool of contractors providing historic building preservation services, there is no DBE participation for this procurement.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action was reviewed by the Finance Committee on September 18, 2024 and Service Committee on September 19, 2024 and was recommended to the Consent Agenda.



Date of Memo: September 10, 2024
 Current Meeting: September 25, 2024
 Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and Chief Executive Officer Jennifer Pyrz
FROM: Senior Director of Service Planning Annette Darrow
SUBJECT: Consideration and approval of Swiftly renewal

ACTION ITEM A – 6

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to enter a contract with Swiftly for one year to procure software to provide real-time arrival information, TSP data calls, enhanced dispatch tools, rider alerts/detours, and enhanced data analytics, with a total cost not exceeding \$328,205.

BACKGROUND:

Swiftly is a hardware-agnostic, cloud-based software platform that provides internal and external information in real-time. IPTC implemented Swiftly in late 2019 with the launch of the Red Line and the Marion County Transit Plan. Swiftly provided more precise real-time arrival predictions, live operations for bus headway management, runtime analysis, rider alerts, text, interactive voice response, and backend data analytics that can be shared with third parties. We have expanded to allow our new Transit Signal Priority (TSP) system to run off data provided through Swiftly.

DISCUSSION:

Renewing the contract with Swiftly will maintain real-time information services and allow our new TSP system to run off the data provided. IPTC will launch a new TSP system this October on BRT lines and eventually local routes to speed up routes, allowing great efficiency and passenger experience.

ALTERNATIVES:

The Board could choose not to award. This would mean IPTC would not have rider alert information or real-time customer predictions through Swiftly, Speed Map for scheduling, or TSP for the BRT lines and local lines in the future.

FISCAL IMPACT:

The total cost of this procurement is \$328,205 for 2024-2025. The funding for this project is budgeted and will come out of the Operating Budget.

DBE/XBE DECLARATION:

Not applicable.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action was reviewed by the Finance Committee on September 18, 2024 and Service Committee on September 19, 2024 and was recommended to the Consent Agenda.



Date of Memo: September 13, 2024
Current Meeting: September 25, 2024
Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and Chief Executive Officer Jennifer Pyrz
FROM: Treasury Manager Jon Mann
SUBJECT: Consideration and approval of the purchase of 40 new Genfare fareboxes

ACTION ITEM A – 7

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to enter into a purchase agreement for 40 new Fastfare fareboxes for a total cost of \$713,550.

BACKGROUND:

Our current fleet consists of 44 Fastfare fareboxes, most of the remaining are installed with Odyssey fareboxes that were originally purchased in 2007. Our vendor, Genfare, ceased production of the Odysseys in December 2022. Genfare will continue to offer spare and repair parts for the Odyssey farebox, as long as those parts are available. Periodic software releases and updates will continue for the Odyssey through 2025. This purchase will be the third purchase of our annual partial replacement of fareboxes, which is included in the 5-year Capital Plan.

DISCUSSION:

IPTC will operate with both Odyssey and Fastfare fareboxes for the next several years. The current infrastructure will support both farebox models, so there will not be a significant investment in the transition. Many key processes will remain the same that will require minimal adjustments for Coach Operators, Garage Personnel, and Riders.

ALTERNATIVES:

Continue operations with our current Odyssey fareboxes, which will lose vendor support after 2025.

FISCAL IMPACT:

The cost for replacement of fareboxes was included in the 2024 capital budget.

DBE/XBE DECLARATION:

No goals were set for this procurement since there are no XBE's that provide this product.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action was reviewed by the Finance Committee on September 18, 2024 and Service Committee on September 19, 2024 and was recommended to the Consent Agenda.

Page
Intentionally
Left
Blank



Date of Memo: September 16, 2024
Current Meeting: September 25, 2024
Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Director of Risk and Safety Brian Clem (CSO)(TSSP)
SUBJECT: Consideration and approval of Insurance Broker Services (RFP) 24-06-514

ACTION ITEM A – 8

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to enter into a five-year contract agreement with Arthur J. Gallagher Risk Management Services, LLC (“Gallagher”) for Insurance Broker Services in an amount not to exceed \$250,000.

BACKGROUND:

Aon is the current contracted vendor for Insurance Broker Services outlined in RFP#19-08-330 for three years with two optional years. The awarded vendor was approved at the September 2019 IPTC Board of Directors Meeting. Over the last five years, IPTC has expanded by adding four additional properties with the growth of two BRT lines and the addition of the future Blue-line. The insurance market has experienced changes globally that have not been in favor of policyholders. Due to the current contract expiring and the projected delivery schedule, solicitation was necessary.

DISCUSSION:

In July 2024, IPTC published an RFP (24-06-514) for an Insurance Broker Services contract. An evaluation committee comprised of IPTC employees reviewed and scored four proposals found by the IPTC procurement team to be responsive and responsible. The evaluation committee met on September 4, 2024, and selected “Gallagher” as the new vendor. Several disciplines were scored including project approach, experience, online platforms, additional value-added services, and pricing. “Gallagher” offers a comprehensive service that meets the scope of work with the best overall price.

ALTERNATIVES:

The IPTC Board could choose not to contract Insurance Broker Services with “Gallagher”. However, IPTC would lose the ability to market insurance coverages for 2025. This would result in no insurance coverage for nearly \$250 million of Fair Market Value (FMV) and insurance coverage protections for Public Officials D&O/EPL, Cyber, Crime, Fiduciary, and Excess property-casualty. Any experienced loss would adversely impact IPTC operations and budget. IPTC is required to ensure insurance coverage for Federal Transit Administration (FTA) assets.

FISCAL IMPACT:

These services will be funded by the Risk and Safety operating budget. “Gallagher” will be budgeted for \$50,000 annually from FY2025 to FY2029, totaling \$250,000. By comparison, the initial contract with Aon in FY2019 costs nearly \$45,860 annually with a contract cost not to exceed \$229,300. If approved the cost increase would be \$20,700 for the total of all five years or \$4,140 per year.

DBE/XBE DECLARATION:

The XBE for this contract was set at 15%. Gallagher is unable to meet the goal, but it was determined that they made a good-faith effort to do so.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action was reviewed by the Finance Committee on September 18, 2024 and Service Committee on September 19, 2024 and was recommended to the Consent Agenda.



Date of Memo: September 10, 2024
 Current Meeting: September 25, 2024
 Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and Chief Executive Officer Jennifer Pyrz
FROM: Director of Capital Projects Matt Duffy
SUBJECT: Consideration and approval of a contribution increase to Citizens Energy Group’s (Citizens) utility relocations on the Purple Line Bus Rapid Transit Project

ACTION ITEM A – 2

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to increase IPTC’s contribution to Citizens’ Purple Line utility relocation costs from a previously approved \$3,000,000 maximum to a revised maximum of \$4,000,000.

BACKGROUND:

The original Agreement between Citizens, City of Indianapolis Department of Public Works (DPW), and IPTC regarding stormwater management was approved by the Board at its May 28, 2020 meeting. It provided for the design and construction of stormwater drainage facilities within the Purple Line BRT Project and includes provisions for IPTC’s Purple Line Contractor to complete a combined storm sewer separation project and IPTC’s reimbursement of a portion of Citizens’ utility relocation costs.

At the time the Agreement was signed, the cost of Citizens’ relocation work was estimated at \$3,800,000 with contingency. The Agreement stipulates that Citizens’ pay the first \$2,400,000 of costs incurred and that IPTC pay the next \$1,400,000. If costs exceeded the combined total of these two costs, Citizens and IPTC agreed to meet to determine a fair and reasonable allocation of costs for the additional work. IPTC has not yet paid any of these additional costs.

Amendment No. 1 was approved by the Board at its May 27, 2021 meeting and modified the section of the Agreement related to utility relocation costs. Per the amendment, an option was added whereby IPTC could pay its share of relocation costs first, with Citizens reimbursing IPTC in the event that final costs are less than the \$3,800,000 estimate. The amendment also provided an option for IPTC to pay up to \$2,000,000 of the initial relocation work costs (\$600,000 more than IPTC’s anticipated share), with all costs over \$1,400,000 reimbursed. These options were not exercised and Amendment No. 1 was removed from the Agreement in its entirety by Amendment No. 2.

Amendment No. 2 was approved by the Board at its December 9, 2021 meeting and modified IPTC’s cost share for the relocation work. The estimated cost of the relocation work had increased to \$8,051,012. IPTC agreed to maintain its 63/37 cost split for the work and increased our cost share from \$1,400,000 to \$2,406,640 with the caveat that our contribution would cover construction labor and material costs only. The Board of Directors approved of IPTC contributing up to \$3,000,000 for the reimbursement of utility relocation costs.

DISCUSSION:

Citizens’ utility relocations have been completed on the project. As with the Purple Line construction bids, and many transportation infrastructure projects over the past few years, actual utility relocation costs have come in over bud

The overages were a result of increased material and labor costs. Amendment No. 2 provided that, if the estimated costs of the relocation work were exceeded, Citizens and IPTC would confer and determine a reasonable allocation for the additional costs. Known relocation costs to date are \$11,133,000, which is \$3,082,000 over the estimate provided in Amendment 2. Citizens' invoicing has not yet been finalized.

IPTC is requesting that the Board approve an increase of \$1,000,000 in contribution to cover the additional relocation costs. This would increase IPTC's overall contribution for utility relocation costs on the Purple Line BRT project to a maximum of \$4,000,000. Citizens has requested a 50/50 split of the overage. IPTC is in the final stages of reviewing the relocation expenses to determine appropriateness and is assessing whether construction changes at Citizens' request or due to relocation delays may be deducted from this maximum amount.

It should be noted that Citizens is legally required to conduct these relocations at their own cost. However, IPTC has chosen to contribute to the costs, to date, as part of a good faith effort to move the project forward and be a good community partner.

ALTERNATIVES:

The Board could choose not to support this contribution. This would result in further negotiation with Citizens related to the shares of utility relocation costs and could impact discussions on other critical projects.

FISCAL IMPACT:

This contribution is funded through local Capital funds unprogrammed from the Purple Line project budget.

DBE/XBE DECLARATION:

Not applicable

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action was reviewed by the Finance Committee on September 18, 2024 and by the Service Committee on September 19, 2024 and was recommended to the Regular Agenda.



Date of Memo: September 10, 2024
 Current Meeting: September 25, 2024
 Board Meeting: September 25, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation Board of Directors
THROUGH: President and Chief Executive Officer Jennifer Pyrz
FROM: Chief Legal Officer Robert Frye
SUBJECT: Consideration and approval of Procurement of Legal Services; RFP 24-07-505

ACTION ITEM A – 3

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to enter into agreements with the law firms to provide legal services to IPTC as follows:

Law Firm	Legal Practice Areas
Bose McKinney & Evans LLP	General Corporate; Personal Injury; Labor & Employment; Construction; Real Estate; Information Technology/ Intellectual Property; Miscellaneous (environmental; general litigation; appellate)
Dentons	General Corporate; Labor & Employment; Construction; Real Estate; Information Technology/ Intellectual Property
Drewry Simmons Vornehm, LLC	Personal Injury; Construction; Real Estate; Miscellaneous (environmental)
Frost Brown Todd LLP	General Corporate; Personal Injury; Labor & Employment; Construction; Real Estate; Information Technology/ Intellectual Property; Miscellaneous (environmental; appellate)
Hoover Hull Turner LLP	Personal Injury; Miscellaneous (general litigation)
Kroger Gardis & Regas, LLP	General Corporate; Labor & Employment; Construction; Real Estate; Miscellaneous (environmental; general litigation)
Stevenson Legal Group, LLC*	Real Estate
Taft Stettinius & Hollister LLP	General Corporate; Construction; Real Estate; Information Technology/Intellectual Property; Miscellaneous (environmental; appellate)
Tuohy Bailey & Moore LLP	General Corporate; Construction; Real Estate
Yarling Robinson LLC	Personal Injury

*Certified as a minority-owned business enterprise by the City of Indianapolis

BACKGROUND:

IPTC's Legal Department handles the day-to-day legal concerns of IPTC, providing legal advice to the Board of Directors, corporate leadership and staff on matters ranging from federal compliance, procurement and contracts, capital projects, labor and employment issues, and laws applicable to political subdivisions, including public records and open-door laws. However, in-house legal staff have neither the capacity nor expertise to handle all IPTC's legal needs and so the corporation contracts with outside legal counsel for the provision of legal services.

The FTA requires that IPTC secure such legal representation through an open and competitive procurement process at least every five years if any federal funding is used to pay for legal services. Moreover, it is more efficient and cost effective to have law firms under contract so that outside counsel may be consulted when needed. When a case or matter arises, IPTC's Chief Legal Officer, sometimes in consultation with the Chief Executive Officer and/or Board leadership, will refer the case or matter to the appropriate practitioner with a law firm under contract without having to negotiate fees and other terms of the engagement each time legal services are required. Services provided by outside legal counsel are managed and overseen by the Chief Legal Officer.

DISCUSSION:

A procurement process for legal services was last done in 2019, contracts were awarded to 13 law firms, and those existing contracts each expire at the end of September. Accordingly, on July 11, 2024, IPTC released a request for proposals for legal services providers for the next three to five years. The RFP solicited proposals for legal representation in seven broad areas of legal practice, including: General Corporate & Advice; Personal Injury & Workers Compensation Defense; Labor & Employment; Construction Contracts & Claims; Real Estate; Information Technology/Intellectual Property; and Miscellaneous. Proposals were due to IPTC on August 6, 2024, and 12 proposals were received. Of the 12 proposals received, IPTC is recommending that contracts be awarded to 10 law firms, as listed above.

ALTERNATIVES:

The Board could choose not to award contracts to these law firms, in which case IPTC would have to conduct a procurement solicitation or negotiate the terms and conditions of the engagement, including fees, each time it needs outside legal services.

FISCAL IMPACT:

The total cost of this procurement is dependent on circumstances which may arise requiring outside legal services that are difficult to predict. However, from 2019 through 2023, IPTC utilized an annual average of 3,646 hours of outside legal services at an annual average cost of \$736,430. Given that hourly rates have been static for the past five years, it is anticipated that the annual cost of legal services will increase with these newly awarded contracts. Legal costs are primarily funded through the operational budget utilizing local dollars; however, legal services in connection with projects funded by federal grants can be budgeted and paid through the applicable grant.

DBE/XBE DECLARATION:

No DBE or XBE goals were established for this solicitation because attorneys cannot subcontract their services, and the contracts are not for any particular project. However, one of the law firms recommended to be awarded a contract is a certified minority-owned business enterprise.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be considered by the full Board of Directors at its meeting on September 25, 2024.

Information Update – August 2024 Financials Summary

To: Chair and Board of Directors
Through: President and Chief Executive Officer Jennifer Pyrz
From: Chief Financial Officer Bart Brown and Director of Budget Justin Burcope
Date: September 11, 2024

AUGUST 2024 FINANCIAL SUMMARY

Revenue

- Federal Assistance Revenue is over budget for the month by \$421,907 (35.5%) and over year to date by \$2,188,615 (23.0%).
- Other Operating revenue category is under budget by \$28,988 (-11.6%) for the month. YTD for this revenue is over budget by \$643,249 (32.2%).
- The passenger service revenue is over budget by \$15,533 (3.1%) for the month. For the year passenger service revenue is over budget by \$172,059 (4.4%).
- PMTF Grant came in at \$11,369,828 for the year, which was exactly on budget.
- Property Tax Revenue is on budget for the month of August. YTD this property taxes are over budget by \$2,053,834 (7.7%).
- In August local income tax came in on budget. For the year it is over budget by \$1,395,541 (5.1%).
- The Service Reimbursement Program revenue is under budget by \$3,782 (-109%) for the month. For the year it is under budget by \$10,260 (-3.7%).

The Total Revenue for the agency is over budget by \$404,670 (4.6%) for the month of August. YTD Total Revenue is over budget by \$6,443,038 (7.9%).

Expenditures

I) Personal Services

- Fringe benefits are under budget for the month by \$253,383 (-13.8%). YTD it is under budget by \$1,638,692 (-11.1%).
- Overtime expenses were over budget by \$320,510 (118.4%) for the month. The increase in the overtime expense is offset by the under-budget salary expenses. For the year this category is over budget by \$1,597,158 (73.7%).
- August salary expenses are over budget by \$401,735 (8.9%) for the month of August due to extra pay period. YTD it is under budget by \$2,359,505 (-6.5%)

The Personal Services category is over budget by \$468,863 (7.1%) for the month of August. It is under budget for the year by \$2,401,039 (-4.5%)

II) Other Services and Charges

- Claims were under budget by \$108,991 (32.1%) for the month. For the year this category is under budget by \$795,178 (-29.3%).

- For the month of August, the Miscellaneous Expense category is under budget by \$31,599 (-39.2%). YTD is over budget by \$18,501 (2.8%).
- In August, the Purchased Transportation category is over budget by \$197,294 (22.1%). For the year it is over budget by \$1,575,869 (22.1%).
- For the month the “Services” expense category is under budget by \$556,391 (-25.4%). YTD this category is under budget by \$9,220,924 (-43.6%).
- For the month, utilities expenses are under budget by \$70,279 (-34.9%). Accounting accrues expenses in lieu of absence of actual invoices for the month. When the invoices are received, the accruals reverse out the next month. For the year utilities are under budget by \$404,639 (-25.1%).

Overall, the Other Services & Charges category is under budget by \$569,967 (-15.4%) for the month. YTD this category is under budget by \$8,826,372 (-26.5%).

III) Materials & Supplies

- The fuel and lubricant category is over budget by \$51,047 (9.5%). YTD it is under budget by \$189,802 (-4.4%).
- For the month of August, the maintenance materials category is over budget by \$25,323 (4.7%). It is under budget for the year by \$122,239 (-2.6%).
- Other materials and supplies category is under budget by \$98,412 (-79.3%) for the month. For the year it is under budget by \$1,028,018 (-69.7%).
- Tires & Tubes category is under budget in August by \$5,830 (-10.8%). Accounting accrues expenses in lieu of absence of actual invoices for the month. When the invoices are received, the accruals reverse out the next month. YTD it is under budget by \$59,871 (-13.7%).

For the month, the Total Materials and Supplies category is under budget by \$27,872 (-2.2%). For the year it is under budget by \$1,399,930 (-12.9%).

In August, the overall, total expenditures came under budget by \$128,976 (-1.1%). Year to date expenditures are under budget by \$12,627,341 (-13.0%).

FY 2024 NON-BUDGETED REQUESTS

Date	Expenditure Description	Budget Type	Expense Category	Amount
03/28/2024	Exhaust fume extraction system	Capital	Character Four – Capital	\$70,000
05/30/2024	Indianapolis XBE Utilization Study contrib.	Operating	Character Three	\$19,761
07/19/2024	Temp Services for Quality Assurance Team	Operating	Character Three	\$46,080

RECOMMENDATION:

Receive the report.

Chief Financial Officer Bart Brown and Director of Budget Justin Burcope



Indianapolis Public Transportation Corporation
 Budget to Actuals (Comparative Statement) - IndyGo
 For the Eight Months Ending Saturday, August 31, 2024

9/10/2024 9:13 AM
 Period Selected: 8

	Current Month				YTD				PRIOR YTD Actual
	Actual	Budget	Budget	Budget	Actual	Budget	Budget	Budget	
			Variance	Variance			Variance	Variance	
		\$	%			\$	%		
Operating Revenue									
Federal Assistance	1,610,766.00	1,188,859.08	421,906.92	35.49	11,699,488.00	9,510,872.64	2,188,615.36	23.01	10,182,732.00
Other Operating Income	220,490.21	249,478.34	(28,988.13)	(11.62)	2,639,075.90	1,995,826.72	643,249.18	32.23	3,848,775.50
Passenger Service Revenue	509,302.70	493,769.48	15,533.22	3.15	4,122,216.13	3,950,156.79	172,059.34	4.36	3,985,270.48
PMTF Revenue			0.00	(100.00)	11,369,828.00	11,369,828.00	0.00	50.00	11,369,828.00
Local Property & Excise Tax Revenue	3,323,790.59	3,323,790.59	0.00	0.00	28,644,158.98	26,590,324.72	2,053,834.26	7.72	27,318,962.06
Local Transit Income Tax Revenue	3,416,666.67	3,416,666.67	0.00	0.00	28,728,874.36	27,333,333.36	1,395,541.00	5.11	44,564,709.36
Service Reimbursement Program	30,801.00	34,583.33	(3,782.33)	(10.94)	266,406.00	276,666.64	(10,260.64)	(3.71)	257,488.00
Total Operating Revenues	9,111,817.17	8,707,147.49	404,669.68	4.65	87,470,047.37	81,027,008.87	6,443,038.50	7.95	101,527,765.40
Operating Expenses									
Personal Services									
Fringe Benefits	1,575,645.82	1,829,028.94	(253,383.12)	(13.85)	13,061,891.10	14,700,583.26	(1,638,692.16)	(11.15)	12,365,527.11
Overtime	591,129.48	270,619.17	320,510.31	118.44	3,762,111.28	2,164,953.36	1,597,157.92	73.77	4,770,024.94
Salary	4,896,418.27	4,494,682.64	401,735.63	8.94	33,597,956.14	35,957,461.12	(2,359,504.98)	(6.56)	28,821,127.68
Total Wages and Benefits	7,063,193.57	6,594,330.75	468,862.82	7.11	50,421,958.52	52,822,997.74	(2,401,039.22)	(4.55)	45,956,679.73
Other Services & Charges									
Claims	230,615.49	339,606.24	(108,990.75)	(32.09)	1,921,671.33	2,716,849.92	(795,178.59)	(29.27)	2,389,297.53
Miscellaneous Expenses	48,880.97	80,480.27	(31,599.30)	(39.26)	670,592.94	652,092.16	18,500.78	2.84	508,289.08
Purchased Transportation	1,089,427.58	892,133.67	197,293.91	22.11	8,712,938.69	7,137,069.36	1,575,869.33	22.08	7,736,284.79
Services	1,636,325.23	2,192,716.33	(556,391.10)	(25.37)	11,927,342.98	21,148,267.20	(9,220,924.22)	(43.60)	13,492,778.63
Total Utilities	131,199.63	201,479.17	(70,279.54)	(34.88)	1,207,194.18	1,611,833.36	(404,639.18)	(25.10)	1,430,052.31
Total Other Services & Charges	3,136,448.90	3,706,415.68	(569,966.78)	(15.38)	24,439,740.12	33,266,112.00	(8,826,371.88)	(26.53)	25,556,702.34
Materials & Supplies									
Fuel & Lubricants	586,330.13	535,282.66	51,047.47	9.54	4,092,458.84	4,282,261.28	(189,802.44)	(4.43)	3,122,155.08
Maintenance Materials	558,194.45	532,871.75	25,322.70	4.75	4,508,033.56	4,630,272.73	(122,239.17)	(2.64)	3,863,419.15
Other Materials & Supplies	25,699.44	124,111.23	(98,411.79)	(79.29)	445,625.98	1,473,644.11	(1,028,018.13)	(69.76)	703,401.22
Tires & Tubes	47,906.60	53,736.75	(5,830.15)	(10.85)	376,388.71	436,259.42	(59,870.71)	(13.72)	370,806.51
Total Materials & Supplies	1,218,130.62	1,246,002.39	(27,871.77)	(2.24)	9,422,507.09	10,822,437.54	(1,399,930.45)	(12.94)	8,059,781.96
Total Operating Expenses	11,417,773.09	11,546,748.82	(128,975.73)	(1.12)	84,284,205.73	96,911,547.28	(12,627,341.55)	(13.03)	79,573,164.03
OPERATING INCOME/(LOSS)	(910,414.76)	(1,892,115.66)	981,700.90		22,546,110.98	(19,674,481.05)	42,220,592.03		
GAIN/LOSS ON ASSET DISPOSAL				0.00	116,274.74		116,274.74	0.00	196,272.77
NET INCOME/(LOSS)	(910,414.76)	(1,892,115.66)	981,700.90	(51.88)	22,429,836.24	(19,674,481.05)	42,104,317.29	(214.00)	21,758,328.60

Page
Intentionally
Left
Blank

Risk and Safety Division Report – August 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Director of Risk and Safety Brian Clem
Date: September 25, 2024

Risk and Safety

- On Aug 5th, Brian Clem, Director of Risk and Safety met with transit colleges on a panel for the Transit Cooperative Research Program (TCRP) H-61 on Resilience and Emergency Response Planning for Zero-Emission Fleets. When transit operations consider introducing zero-emission vehicles, a primary concern is always whether the vehicles can meet the agency’s service requirements. What happens if a charger goes down? What happens if the grid loses power? If there is a natural disaster, and an agency needs to provide emergency transportation services, how will it do so without a functioning power grid?

The industry is exploring several solutions to these challenges. Research is surveying proposed technologies and strategies for improving resilience, such as on-site power generation, microgrids, backup utility feeds, and local liquid hydrogen storage. The committee is working with a firm to identify the ideal application of these strategies and estimate costs for implementation and how emerging technologies may play into disaster response plans. The project will publish their finding to the community later this year under TCRP H-61
- On Aug 13th, Kevin Neumann, Risk and Safety Manager, and Brian Clem, Director of Risk and Safety attended the symposium hosted by the U.S. Department of Transportation (DOT) on the updated Public Transportation Agency Safety Plan (PTASP) regulation changes. Updates for the most recent National Safety Plan were also discussed to drive agencies to develop Key Performance Indicators (KPIs) correlated to safety performance. IPTC’s PTASP plan is always being updated and is scheduled to be reviewed in the upcoming months. Each year in or around January, this plan will be presented for review and sign-off with the Safety and Security Committee, The President and CEO, and the Board of Directors.
- On Aug 22nd, Risk and Safety team members TaMichael Jackson, Michael Bunnell, Dwight Benjamin, Kevin Neumann, and Brian Clem performed a Safety and Security audit on several of the recently constructed Purple-Line stations on the east end. This function was a walk-through of IPTC's paperless auditing evaluation for the Safety and Security Certifiable Elements as part of the launch in October. This process is required for the conformance of safety and the sign-off from leadership to the Project Management Oversight Committee (PMOC) before the start of revenue service. Several new items were identified that will be reviewed when construction at each station is complete. The team continues to adjust their evaluation methods to ensure the safe operation of the service and for our customers and community.
- During August, Risk and Safety Team Members continued to update several documents in preparation for the launch of the Purple Line. Updates for the following plans included a Safety and Security Management Plan (SSMP), Threat Vulnerable Assessment (TVA), Preliminary Hazard Assessment (PHA), Operational Hazard Assessment (OHA), Safety and Security Certification Verification Report (SSCVR), to name a few. Updates continue as the team works on the Purple Line and Blue Line simultaneously.

August 2024 Safe Drivers Recognition



National Safety Council Safe Driver awards are the recognized trademark of professional drivers who have proven their skill in avoiding traffic collisions. They are the highest honor for professional safe driving performance. The following Operators are recognized for their safe driving for August and received the National Safety Council recognition patch, pin, and certificate.

<u>Operator</u>	<u>ID #</u>	<u>Years of Safe Driving</u>	<u>Years of Service</u>
Efrain Amaya	224	19	21
Vernessa Foster	1975	13	19
Samuel Abebe	8472	10	11
Lakeita Smith	8557	9	11
Reginald Taylor	8673	7	10
Samuel Keller	9195	6	6
Tiana Treadwell	9008	6	7
Angela Williams	9018	6	7
Elisa Davis	9023	4	7
Thurmon Moore	9683	4	5
Roy Shurn	9435	4	5
Angela Heitzman	9603	3	5
Terry Norfolk	9731	3	4
Maurice (Stacey) Bowen	10306	2	2
Catisha Hamilton	8939	2	7
Paul Luckner	9944	2	3
Ngary Badiane	9995	1	3
John Ballinger	10677	1	1
Lori Beach	9653	1	5
Lawrence Evans	10560	1	1
Douglas Harrell	9533	1	5
Kenya Hopkins	9541	1	5
Donaven Hutchinson	10790	1	1

Safety is at the core of IndyGo’s mission and values. We congratulate the above professional coach operators that have achieved this milestone. Your performance contributes to helping make public transportation safer each day.

Congratulations and Thank You!

Public Transportation Agency Safety Plan (PTASP) Required Safety Risk Reduction Program Measures:

Indianapolis Public Transportation Corporation (IPTC), IndyGo, established a procedure per the FTA National Public Transportation Safety Plan, and the updates from the Bipartisan Infrastructure Law to include in their Agency Safety Plan a safety risk reduction program for transit operations. These safety risk reduction programs aim to improve safety performance by reducing the number and rates of accidents, injuries, and assaults on transit workers based on data submitted to the National Transit Database.

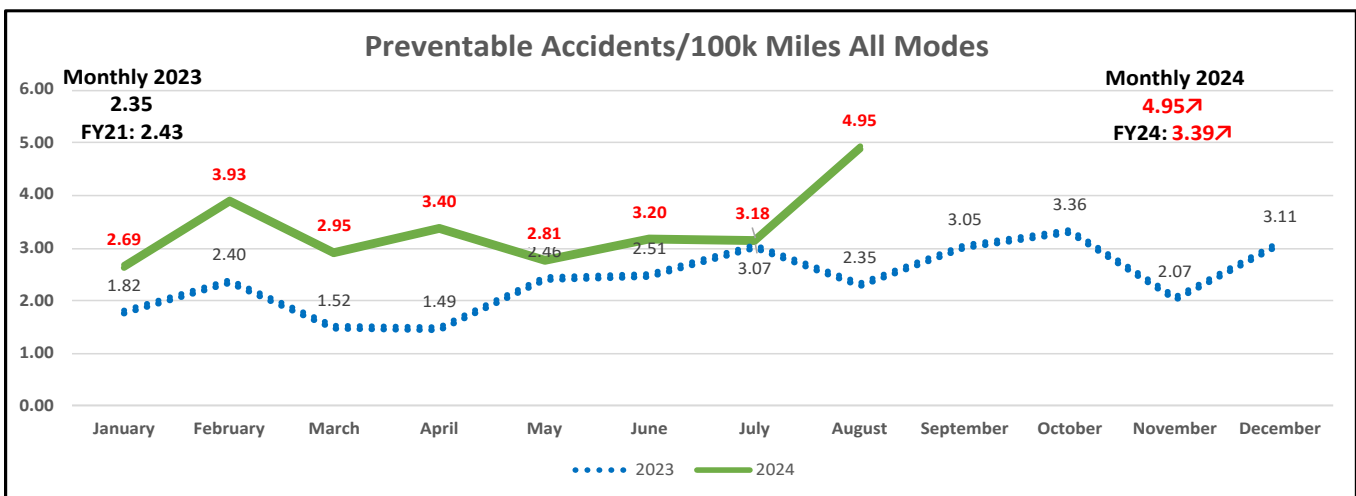
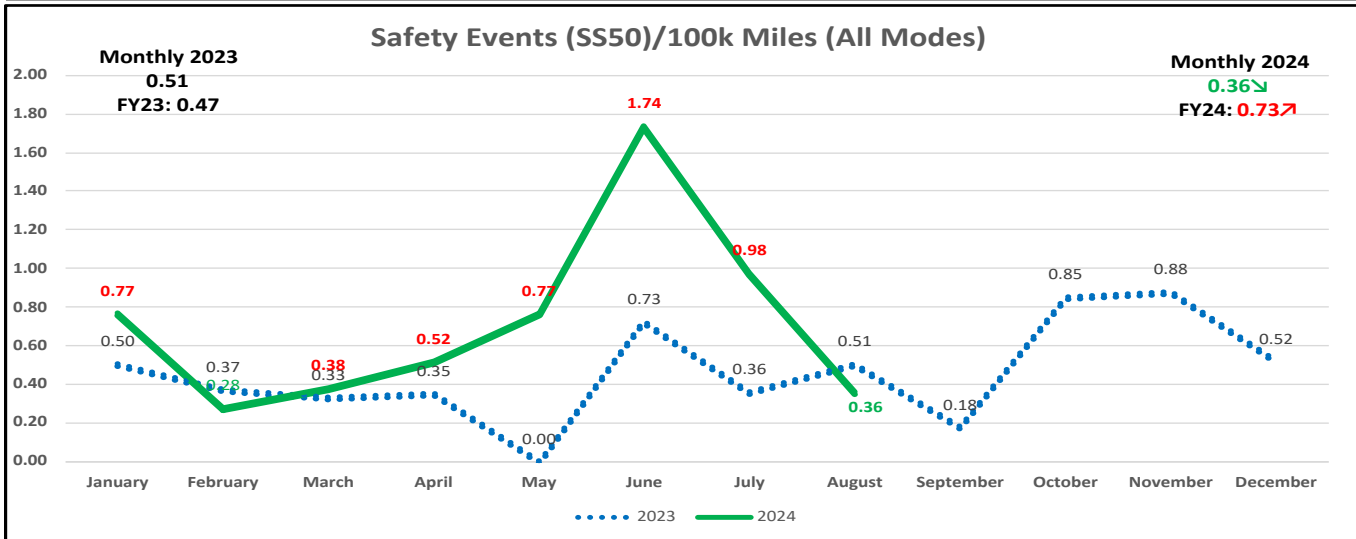
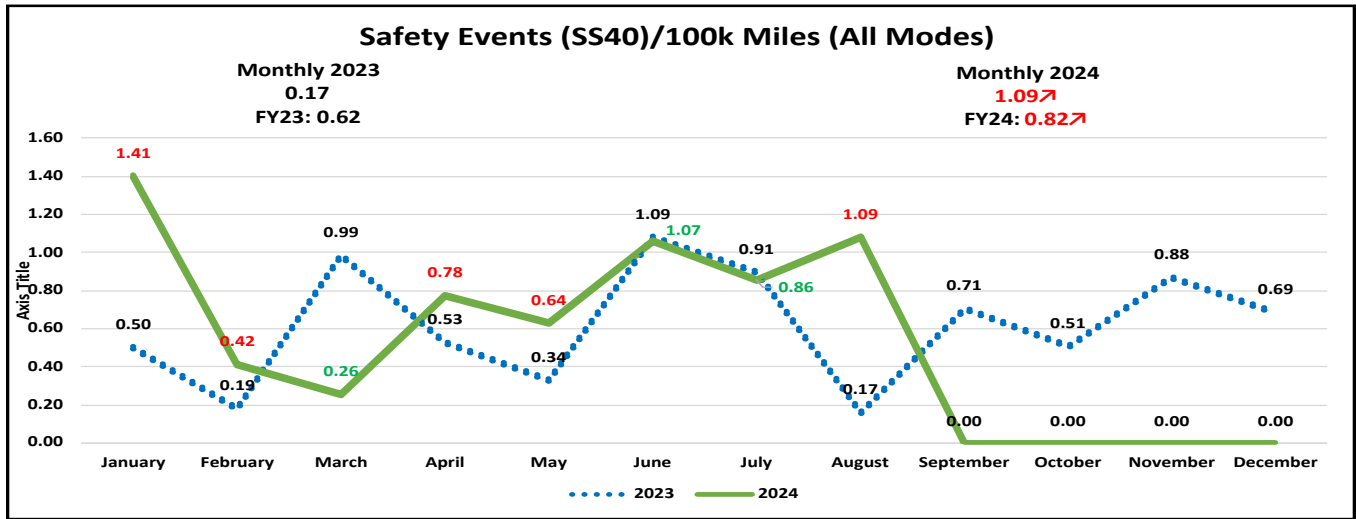
2024 Risk Reduction KPIs			January	February	March	April	May	June	July	August
Measure	Definition	Risk Reduction Goal								
Major Events	This includes all safety and security major events as defined by the NTD.	Reduce NTD Major Events.	17	5	5	10	11	21	15	12
Major Event Rate	This includes all major safety and security events as defined by the NTD, divided by VRM.	NTD Major Events = 5% decrease from the prior year, <1.19	2.18	0.68	0.64	1.31	1.4	2.79	1.84	1.46
Collision Rate	This includes all collisions reported to the NTD, divided by VRM.	Reduce NTD Safety Events. 5% decrease from the prior year, <0.76	1.41	0.41	0.26	0.78	0.64	1.08	0.86	1.09
Pedestrian Collision Rate	This includes all collisions "with a person," as defined by the NTD, divided by VRM.	Target is ZERO Pedestrian Collisions with an IndyGo Vehicle. 5% decrease from the prior year, <0.04.	0	0	0	0.13	0	0	0	0
Vehicular Collision Rate	This includes all collisions "with a motor vehicle," as defined by the NTD, divided by VRM.	Reduce Vehicular Collision Rate. 5% decrease from the prior year, <7.06	5.26	5.83	4.87	5.88	6	4.66	5.88	5.1
Fatalities	This includes all fatalities as defined by the NTD	Zero vehicle and employee fatalities	0	0	0	0	0	0	0	0
Fatality Rate	This includes all fatalities as defined by the NTD, divided by VRM.	Zero vehicle and employee fatalities	0	0	0	0	0	0	0	0
Transit Worker Fatality Rate	This includes all transit worker fatalities as defined by the NTD, including the categories "Transit Employee/Contractor," "Transit Vehicle Operator," and "Other Transit Staff," divided by VRM.	Zero vehicle and employee fatalities	0	0	0	0	0	0	0.12	0
Injuries	This includes all injuries as defined by the NTD.	Reduce NTD Injuries to workers and passengers.	6	2	3	4	6	13	8	3
Injury Rate	This includes all injuries as defined by the NTD, divided by VRM.	Reduce NTD Injuries to workers and passengers. 5% decrease from the prior year, <0.43	0.77	0.27	0.38	0.52	0.77	1.73	0.98	0.36
Transit Worker Injury Rate	This includes all transit worker injuries as defined by the NTD, including the categories "Transit Employee/Contractor," "Transit Vehicle Operator," and "Other Transit Staff," divided by VRM.	Reduce reported Operator Injuries from reported accidents. 5% decrease from the prior year, <1.13.	1.15	1.76	1.15	1.83	1.53	0.8	1.71	1.21
Assaults on Transit Workers	This includes all assaults on transit workers as defined by the NTD.	Target is ZERO Operator assaults.	1	2	1	3	1	3	4	0
Rate of Assaults on Transit Workers	This includes all assaults on transit workers as defined by the NTD divided by VRM.	Target is ZERO Operator assaults. Have 5% decrease from the prior year, <0.15.	0.13	0.27	0.13	0.39	0.13	0.4	0.49	0

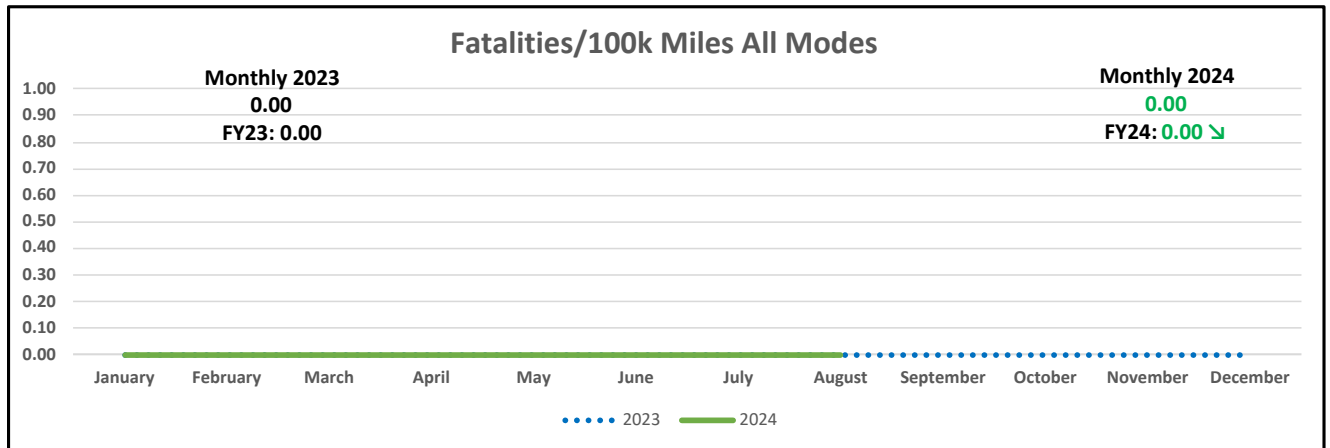
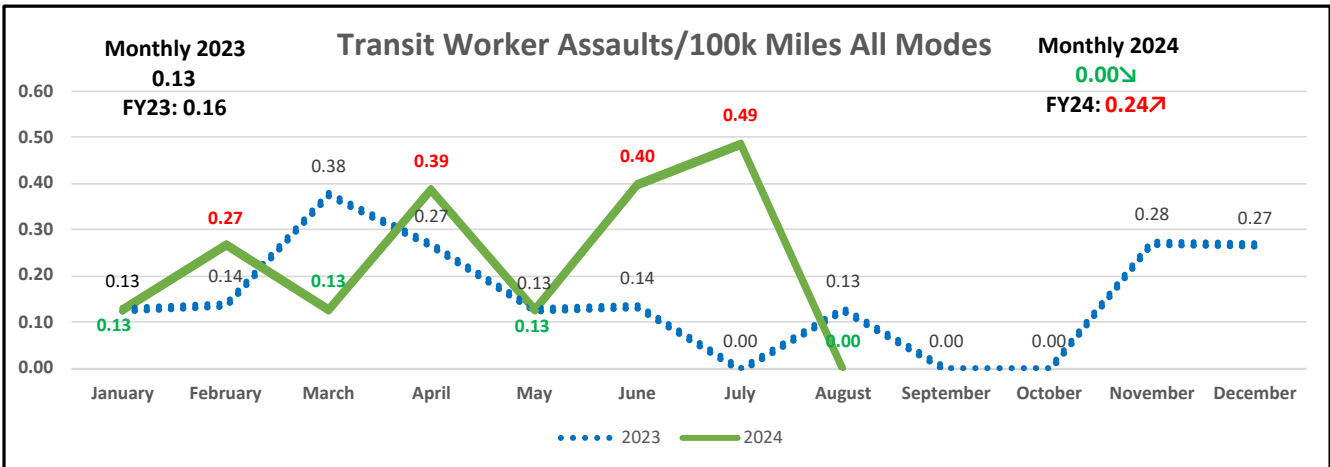
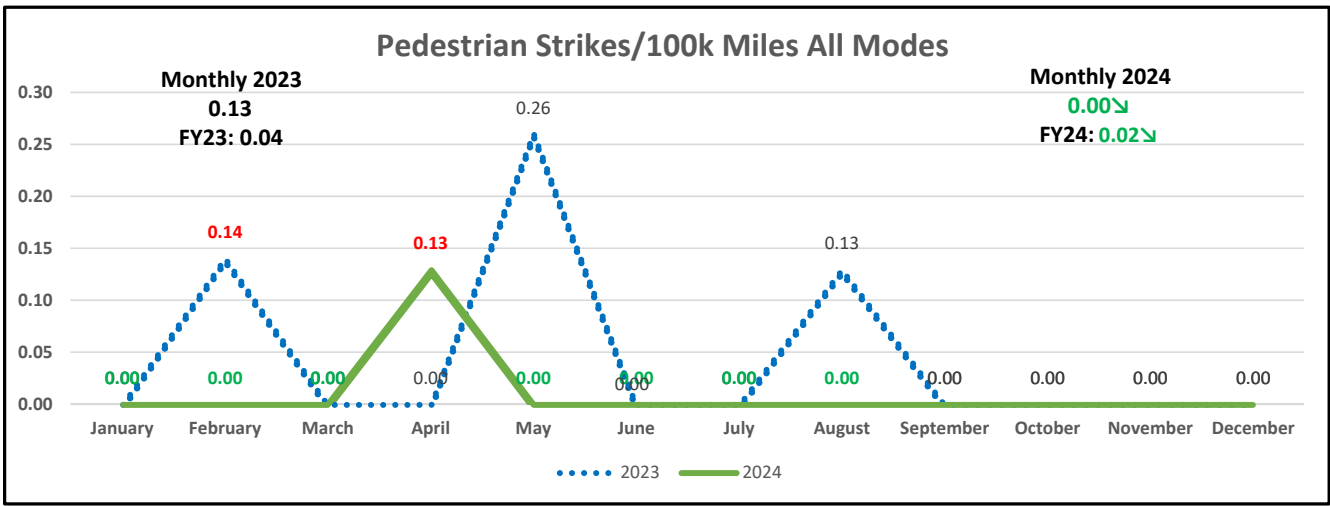
• VRM= Vehicle Revenue Mile

Major Events	This includes all safety and security major events as defined by the NTD.	Reduce NTD Major Events.
Major Event Rate	This includes all major safety and security events as defined by the NTD, divided by VRM.	NTD Major Events = 5% decrease from the prior year, <1.19
Collision Rate	This includes all collisions reported to the NTD, divided by VRM.	Reduce NTD Safety Events. 5% decrease from the prior year, <0.76
Pedestrian Collision Rate	This includes all collisions “with a person,” as defined by the NTD, divided by VRM.	Target is ZERO Pedestrian Collisions with an IndyGo Vehicle. 5% decrease from the prior year, <0.04.
Vehicular Collision Rate	This includes all collisions “with a motor vehicle,” as defined by the NTD, divided by VRM.	Reduce Vehicular Collision Rate. 5% decrease from the prior year, <7.06
Fatalities	This includes all fatalities as defined by the NTD	Zero vehicle and employee fatalities
Fatality Rate	This includes all fatalities as defined by the NTD, divided by VRM.	Zero vehicle and employee fatalities
Transit Worker Fatality Rate	This includes all transit worker fatalities as defined by the NTD, including the categories “Transit Employee/Contractor,” “Transit Vehicle Operator,” and “Other Transit Staff,” divided by VRM.	Zero vehicle and employee fatalities
Injuries	This includes all injuries as defined by the NTD.	Reduce NTD Injuries to workers and passengers.
Injury Rate	This includes all injuries as defined by the NTD, divided by VRM.	Reduce NTD Injuries to workers and passengers. 5% decrease from the prior year, <0.43
Transit Worker Injury Rate	This includes all transit worker injuries as defined by the NTD, including the categories “Transit Employee/Contractor,” “Transit Vehicle Operator,” and “Other Transit Staff,” divided by VRM.	Reduce reported Operator Injuries from reported accidents. 5% decrease from the prior year, <1.13.
Assaults on Transit Workers	This includes all assaults on transit workers as defined by the NTD.	Target is ZERO Operator assaults.
Rate of Assaults on Transit Workers	This includes all assaults on transit workers as defined by the NTD divided by VRM.	Target is ZERO Operator assaults. Have 5% decrease from the prior year, <0.15.
System Reliability	This includes Major Mechanical System failures as defined by the NTD.	

Safety and Accident Data

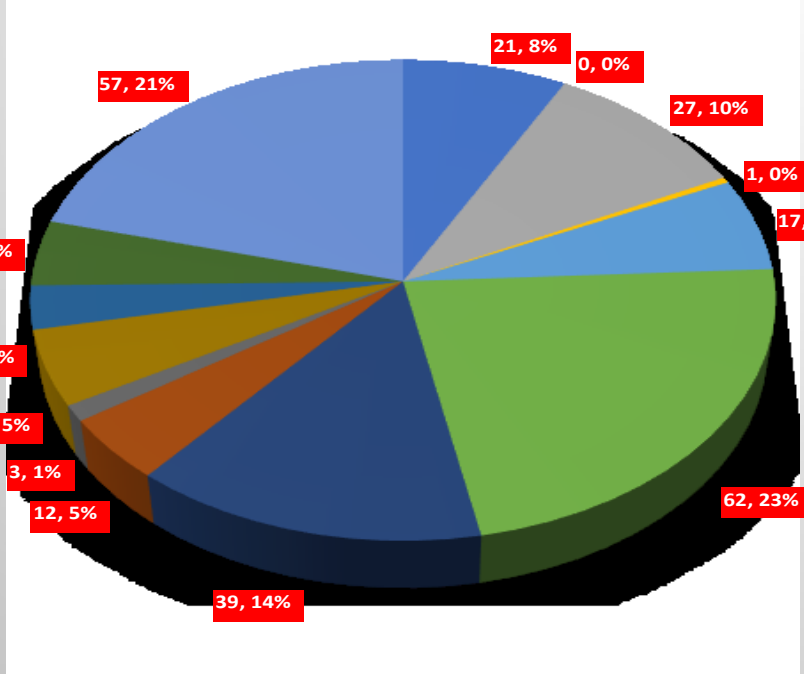
August 2024 Compared to August 2023 Data All Modes:





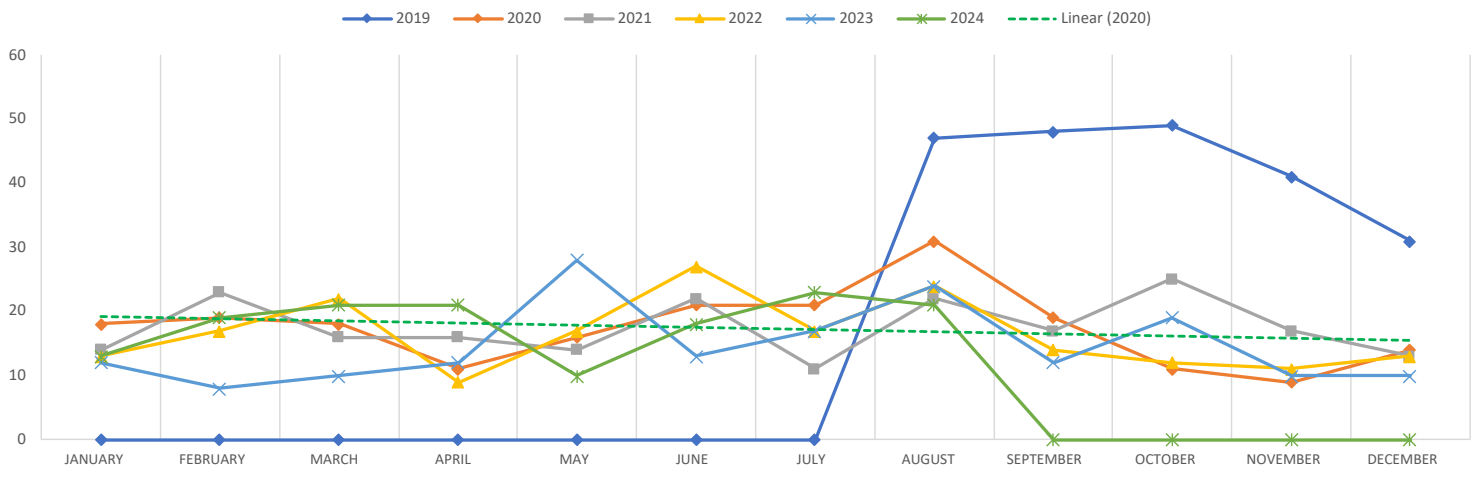


Red Line August 2024



- Total Number of Traffic Accidents (TA)
- Total Number of Traffic Incidents (TI)
- Location where most incidents occurred (Meridian)
- Total Number of TA/TI involving Platform/Station
- Total Number of TA/TI with Damage to the Coach
- Total Center Station Incidents
- Total Curb Station Incidents
- Collisions involving a vehicle that struck us
- Collisions involving us striking them
- Total Number of Passenger Accidents (PA)
- Total Number of Passenger Incidents (PI)
- Number of Falls
- Total Number of Other Incidents (Police, EMS, Vandalism, etc)

RED LINE COLLISIONS YEAR COMPARISON



End of Report

Page
Intentionally
Left
Blank

Planning & Capital Projects Division Report – August 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Chief Development Officer Brooke Thomas
Date: September 25, 2024

STRATEGIC PLANNING

Regional Mobility Integration

Section 5307 – All sub-recipients are current with their reimbursement requests, and all onsite visits have been completed. IndyGo will continue working with subrecipient staff for any service procurements required before year end. Two counties are working to procure services for 2025, as their contract expires at the end of 2024. IndyGo staff are working to update compliance documents and create a subrecipient toolbox for subrecipient staff.

Section 5310 & 5339, Call for Projects – IndyGo staff received Board approval to purchase vehicles for area subrecipients during the regularly scheduled board meeting on April 25, 2024. Grant letters were sent to awarded parties and invoices are being issued. IndyGo Procurement will create the purchase order for the order and then an order will be placed through the Midwest Transit Equipment quantity purchase agreement, or QPA, with the Indiana Department of Administration for any potential issues.

ENGINEERING & CONSTRUCTION

Blue Line BRT

IndyGo staff continue to work with the FTA to get to full grant execution late this year or early next year. The design team has finalized 100% design and is finalizing construction contract documentation to release to bidders on October 1st. Contractor outreach is underway ahead of the construction package solicitation. Staff anticipates bringing an action item for the construction contract before the IPTC Board of Directors before the end of the year. A Corridor Advisory Committee meeting and broad update on the project was conducted in September and plans are underway to conduct public outreach ahead of construction in January 2025.

Purple Line BRT

Construction of the Purple Line bus rapid transit corridor is still on track to be completed this fall. Pavement improvements along 38th St and Post Rd are complete with minor pavement markings expected to be completed in the coming weeks. Major construction at all eighteen stations is complete and minor punch-list work is currently underway. Currently, information technology hardware and other electrical equipment are being installed and commissioned ahead of the October 13th revenue service date. The construction management team and IndyGo staff continue to meet weekly with contractors and stakeholders to monitor, communicate, and manage the completion of the project. Weekly emails are being sent to stakeholders to keep residents and business owners abreast of upcoming construction impacts. The Purple Line readiness team continues to hold internal coordination meetings involving representatives from various departments across IndyGo alongside the construction management team.

Local Route Transit Signal Prioritization (TSP)

The final report for the local route network has been submitted and is being reviewed by staff. It will be used to guide implementations over the next several years and should be completed this month. A task order for the first system implementation is planned to be brought to the Board for approval before the end of the year.

Local Bus Stop Improvements

IndyGo continues to work to bring more local bus stops into compliance with the ADA. Construction on 56 local stops along Lafayette Road and the surrounding area is currently underway and is expected to be completed this Fall.

IndyGo's annual budget allocation of \$900,000 in local funding has been supplemented over the last few years with grants to support this effort. Grantors have included the FTA Areas of Persistent Poverty grant program to cover design costs, and grants from IU Health and a matching grant from the City of Indianapolis' Indy Neighborhood Infrastructure Partnership to help cover construction costs.

CTC Inductive Charging for the Purple Line

This project includes the addition of an inductive charging unit in Bay D at the Julia M. Carson Transit Center. Construction of this project has been underway since mid-summer. We are expecting this work to be completed in the coming weeks, ahead of the launch of the Purple Line BRT route.

CTC Washington Street BRT Docking

IndyGo is seeking to add two 60' bus bays along the E Washington Street frontage of the Julia M. Carson Transit Center. Design began in January. IndyGo received the 60% design submittal in August and has already provided review comments to the designer. A test-run of the current docking design was carried out on July 15, which confirmed for the team that the design is the best alternative for all end users. Construction could start as early as 2025.

Near-Miss Crash Video Analysis and Rider Safety Survey

IndyGo is seeking to record near-miss crashes at key intersections. This survey will also collect data about vehicle-pedestrian interactions and vehicle-cyclist interactions. Safety countermeasures will be implemented after the analysis is complete. A safety survey will also be conducted with riders on-board IndyGo buses. Solicitation release is expected in October 2024, with recording likely to take place in Spring 2025.

FACILITY PROJECTS

CTC Raingarden Handrails

Onsite work is substantially completed with final inspection being scheduled and coordinated alongside the completion of CTC-Inductive Charging Project.

West Campus Electric Charging Stations for Purple Line, Phase I and II

Project work is complete with a total of 22 new electric chargers installed and programmed for Purple Line launch. Project Team is working with BYD to replace a few circuits on 2 or 3 of the new chargers. These replacements are not anticipated to impact Purple Line service or launch.

West Campus Garage Renovations and Repairs

As a reminder, this project includes several renovations or repairs for the 1501 maintenance garage. Staff are working to secure competitive quotes and expect that the work can be completed before the end of the year. The third sub-project includes planning and preliminary engineering services to replace the aging fuel storage and supply lines. Staff are preparing for an internal kickoff for this part of the overall project later this Fall.

Julia M. Carson Transit Center Camera Upgrade

This project will eventually replace 65 existing cameras with new 180° and 360° cameras -- complete with today's technology -- to improve security monitoring coverage at the CTC. This project has been delayed while staff work through some issues brought forward by the prime consultant.

Historic Duesenberg Building Repairs

This project kicked off in April and includes needed masonry, window, and door repairs for the historic Duesenberg Building. This project is being performed under two procurement packages -- one for masonry work and the second for window repairs. IndyGo received bids for the masonry procurement package and the award of contract is an action item on the IPTC Board of Directors Agenda for their September 25, 2024, meeting. A second bid package for the window repairs is expected to be published in October, which would mean that the soonest that staff would bring an action item before the IPTC Board of Directors would be their regularly scheduled meeting on November 21, 2024. Staff anticipates delaying the window repair work until Q2 2025 to avoid any delays having to do with inclement weather during the winter months.

CTC – Interior Renovations

Informed by the recently completed BRT Docking Study, the goal of this project is to improve space utilization, building functionality, security, and safety for daily users of the Julia M. Carson Transit Center. This project requires the reconfiguring of existing spaces and the addition of two new public restrooms within the building's existing footprint. The project team is working on a request for qualifications to secure architectural, engineering, and space planning services. Staff still anticipates engaging A&E services this year, followed by the construction phase in 2025.

Trench Drain Replacement Project

This project would replace four trench drains in the fueling area of the Garage. The work budgeted for FY2024 is for the development of construction drawings and specifications for a contractor bid package. Design is complete and consultant and project team are finalizing a construction bid package to be issued later this year, with work commencing in 2025. Project construction may be phased over 2025 and 2026 depending upon bid pricing to budgeted funds.

Respectfully submitted,

Brooke Thomas, AICP
Chief Development Officer

Page
Intentionally
Left
Blank



Public Affairs Division Report – August 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Chief Public Affairs Officer Carrie Black
Date: September 25, 2024

CONSIDERATION OF PUBLIC AFFAIRS REPORT FOR August 2024

ISSUE:

A report of IndyGo Public Affairs will be presented at the board meeting.

RECOMMENDATION:

Receive the report.

Carrie Black
Chief Public Affairs Officer

Attachments

Contributing Staff includes:
Carrie Black, Interim Chief Public Affairs Officer
Jordan Patterson, Special Programs Manager
Ashlynn Neumeyer, Communications Specialist
Ashley Wright, Creative Design Specialist
Ari Kasle, Head of Digital Media
Kayla Bledsoe - Outreach Specialist

August 2024 Board Report



IndyGo
SM

INDYGO.NET WEBSITE STATISTICS:

8/1/2024-8/31/2024

Page Views	215,837
Bounce Rate	43%
Total Users	39,482
Average Pa-geviews Per User	5.47
Total Sessions	56,003
Total Monthly Sessions Comparison to Previous Year	(Down) 4%

Mobile Share

Date	Mobile	Desktop	Tablet
Aug-24	72%	27%	1%
July-24	75%	24%	1%
June-24	73%	26%	1%
May-24	71%	27%	2%
April-24	70%	29%1%	1%
Mar-24	71%	27%	2%
Feb-24	69%	29%	2%
Jan-24	70%	28%	2%
Dec-23	68%	30%	2%
Nov-23	70%	29%	1%
Oct-23	72%	26%	2%
Sept-23	83%	16%	1%
Aug-23	83%	16%	1%
July-23	83.1%	15.8%	1.1%
June-23	83.3%	15.4%	1.3%
May-23	83.1%	15.9%	1.00%
April-23	82.92%	15.92%	1.16%
Mar-23	81.41%	17.47%	1.00%

Media Mention Highlights

INDIANA NEWS
IndyGo prepares for October Purple Line launch
By Brian McQuaid
Posted: Aug 29, 2024 / 10:25 PM EDT
Updated: Aug 29, 2024 / 04:51 PM EDT

INDIANAPOLIS – A decade and \$162 million in the planning and building, IndyGo's Purple Line project is in view of its simultaneous finish line and launch.

The Bus Rapid Transit line connecting Lawrence with downtown Indianapolis is set to begin operation Oct. 13.

[IndyGo prepares for route changes, Purple Line addition, in October](#)

Next month, IndyGo will host several informational meeting to inform bus riders of the change the

KETPLACE
5 Place Classifieds
IndyStar.
News North Sports Indy 500 Things To Do Advertise Obituaries eNewspaper Legals

NEWS
With Purple Line's opening on the horizon, development has already started along the line
Tyler Spence
Indianapolis Star
Published 5:22 a.m. ET Aug. 12, 2024 | Updated 5:22 a.m. ET Aug. 12, 2024

How to ride the Red Line
IndyGo Ridership Experience Specialist Jerome Horne talks us through riding the Red Line bus. IndyStar reporter Kellie Hwang demonstrates. Kelly Wilkinson, kelly.wilkinson@indystar.com

WTHR 13
News Weather Sports VERIFY
LIVE DOPPLER

LOCAL NEWS
IndyGo Foundation accepting applications for bus fare grant program

The IndyGo Bus Fare Grant Program awards up to \$4,000 in transportation funding every year to each nonprofit organization selected.

Topics Include:

Media coverage for August 2024 included many details about IndyGo's upcoming route changes and Purple Line launch, happening Sunday, Oct. 13. The route adjustments will involve minor changes to the south side and significant route changes to the north side. Additionally, the media shared IndyGo's 13 community meetings dedicated to answering the public's questions about the service adjustments.

Another article published recently from the Indianapolis Star highlighted the economic development and quality of life benefits residents and visitors can enjoy from the upcoming Purple Line. Riders and businesses alike also mentioned their excitement for the bus rapid transit project and how they will rely on its improved service.

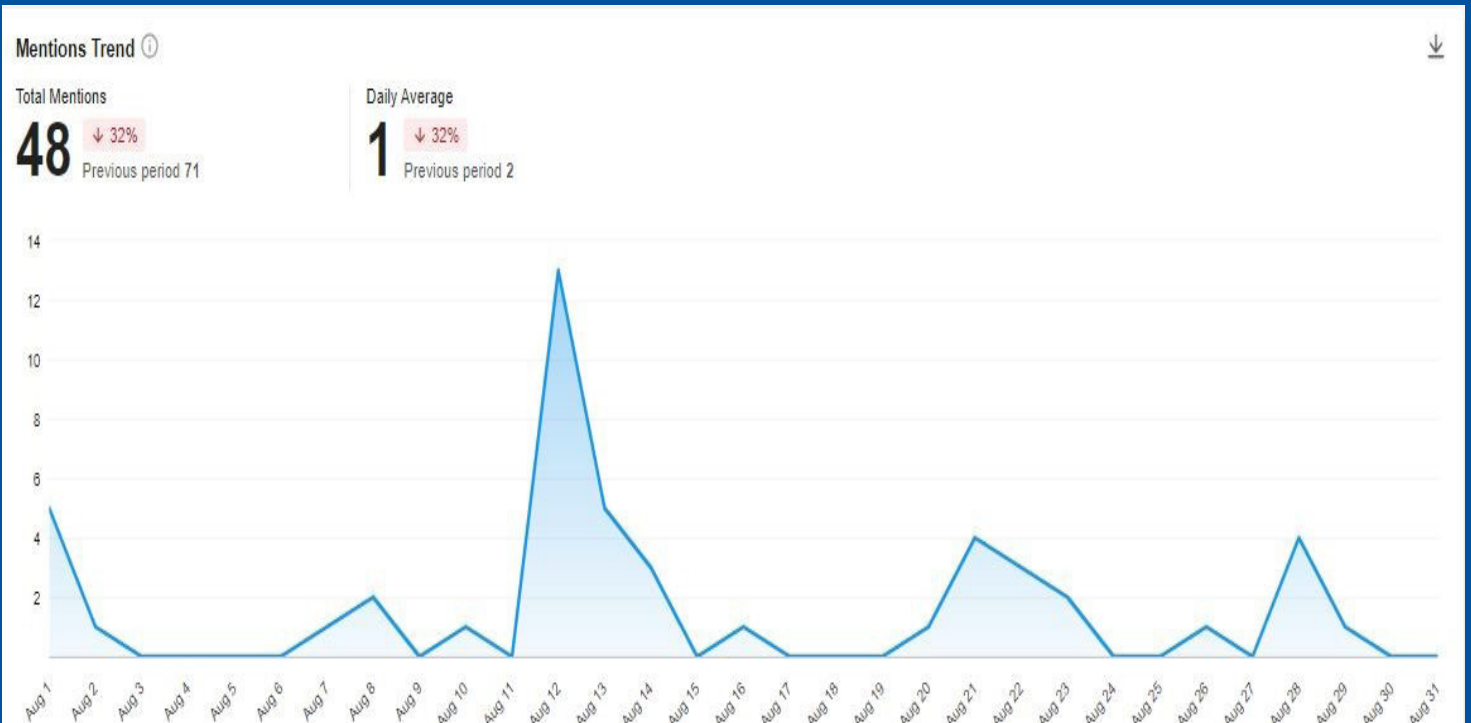
Finally, the IndyGo Foundation was featured in an article and television segment involving its 2024 bus fare grant program. IndyGo Foundation Director of Programs and Operations Rachel Moss shared details about the program and how it's previously helped organizations in the community. It also mentioned why she's passionate about the work the Foundation and IndyGo are pursuing and the importance of public transportation in general.

Altogether, IndyGo was mentioned 48 times by online media alone in August.

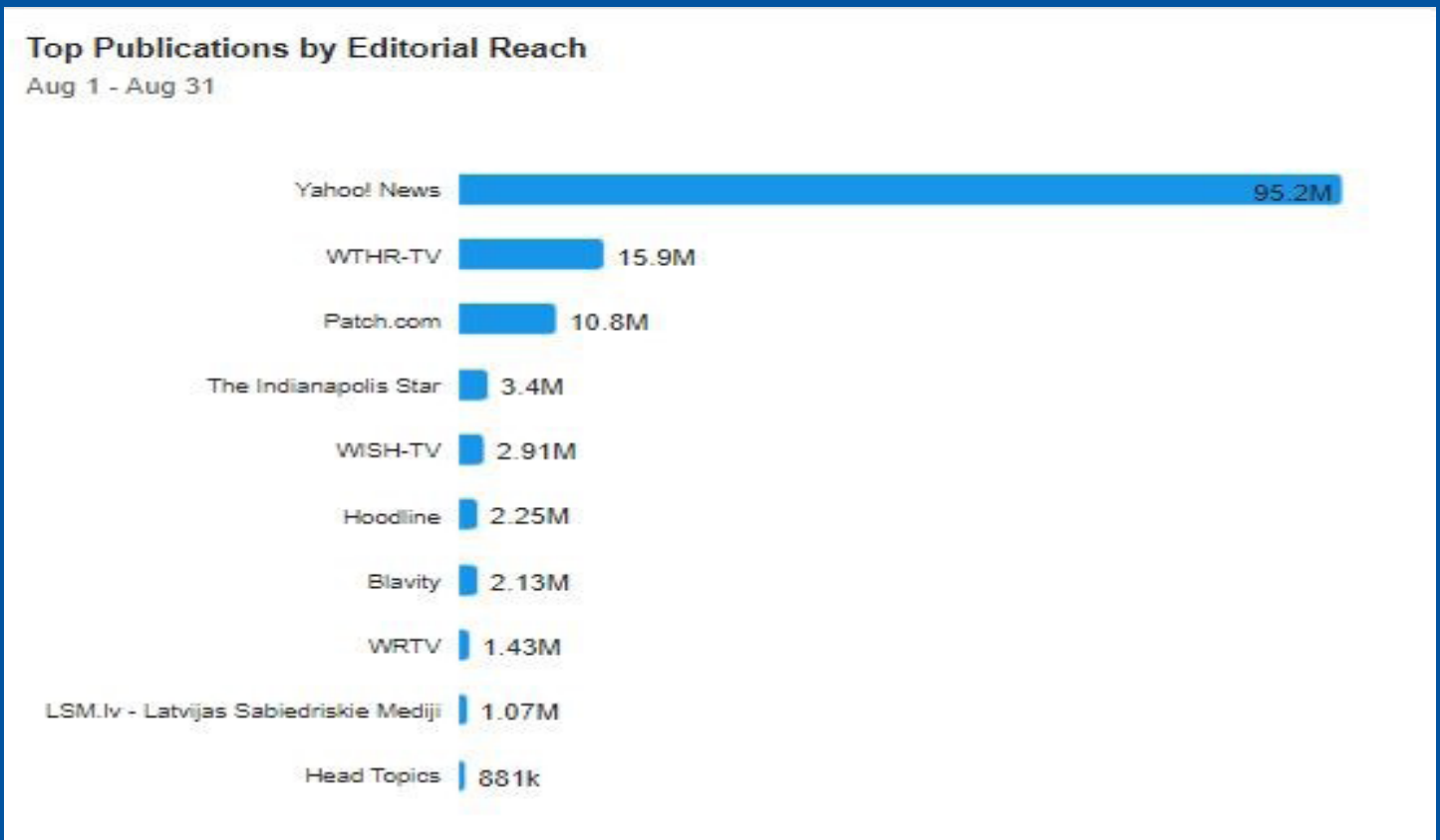
(The data below does not include IndyGo's television media coverage for August due to media monitoring database issues.)

Here's a brief coverage summary of IndyGo's online media presence:

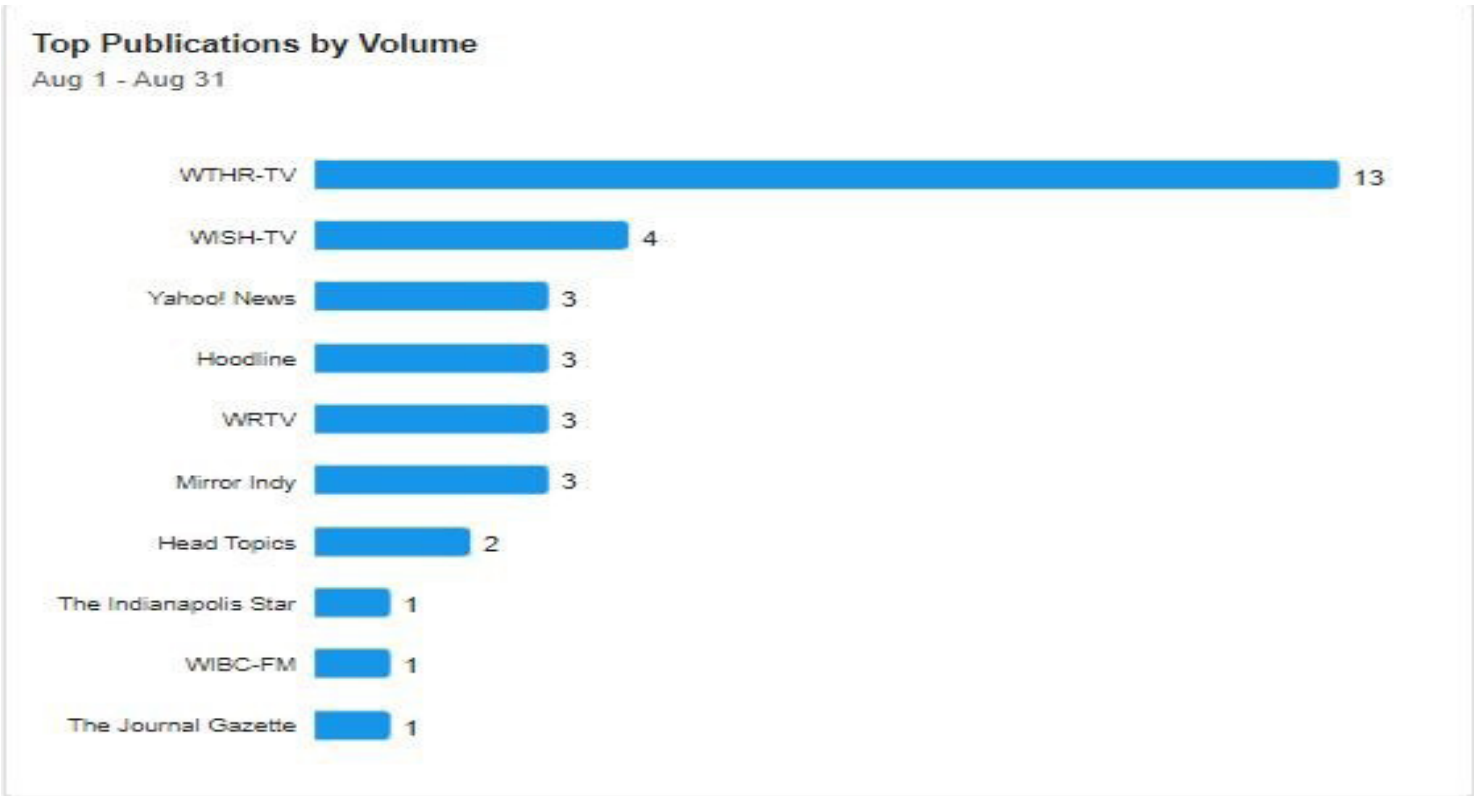
Here's a brief coverage summary:



The graph below shows the top media outlets that published stories about IndyGo in August and the total potential viewership for each station or publication.



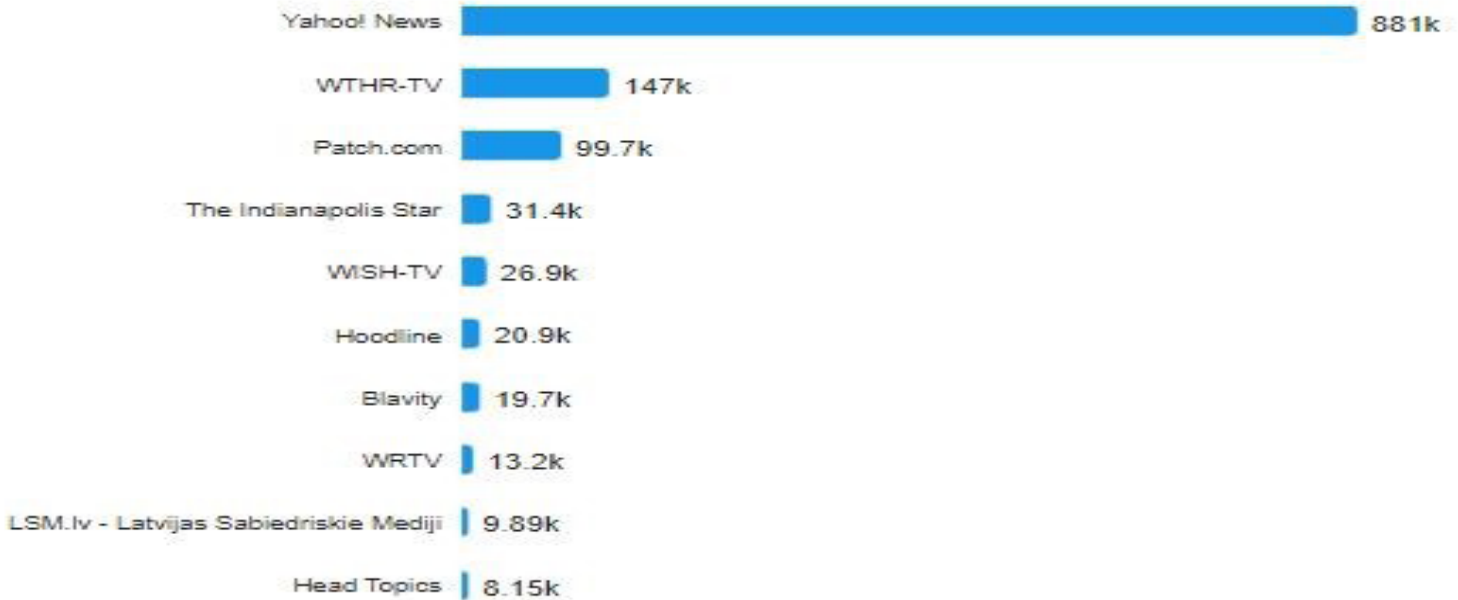
The graph below shows the top media outlets that published stories about IndyGo in August and the total potential viewership for each station or publication. The agency reached more than 136 million viewers through these channels.



The graph below shows the earned media value for IndyGo's top news publications. The total equivalent cost of this exposure last month, if the agency were to pay for it, would be approximately \$1,258,000.

Top Publications by AVE

Aug 1 - Aug 31



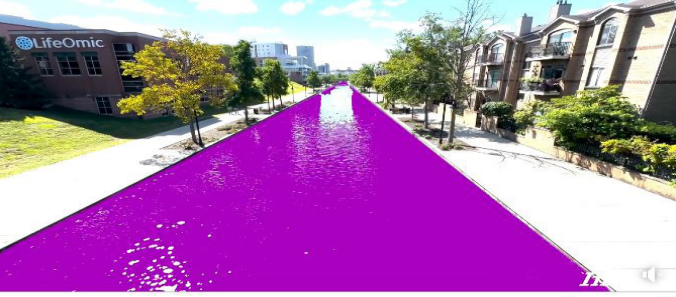
Social Performance:

Facebook

- Had a total of 103,000 impressions (48,000 more than July)
- 8,100 post engagements (4390 more than July)
- 11,844 page likes
- 13,748 current followers (31 more than July)

IndyGo
Published by Ari Kasle
August 26 at 9:13 AM

Check out what happened when we told the canal that the Purple Line was launching on October 13. <https://www.indygo.net/purple-line/prepare-for-purple/> #PrepareForPurple




See insights and ads Boost post

26 6 comments 1 share

IndyGo
Published by Ari Kasle
August 22 at 11:38 AM

Watching the Sixth Sense and what an amazing twist ending. It turns out that Bruce Willis was The Purple Line the whole time!
Prepare for The Purple Line! <https://www.indygo.net/purple-line/prepare-for-purple/>




purple line IndyGo

See insights and ads Boost post

38 2 comments 1 share

IndyGo
Published by Ari Kasle
August 21 at 9:59 AM

You've got to pay before you see a movie.
You've got to pay before you get a coffee.
You've got to pay before you can ride the bus.
There are ticket vending machines at every BRT station. Use 'em! The Red Line is NOT free!




See insights and ads Boost post

14 3 comments 4 shares

IndyGo
Published by Ari Kasle
August 12

The Purple Line doesn't officially launch until October 13, but the economic impact it's creating and convenience it will bring is already generating local excitement. #TransitEssential



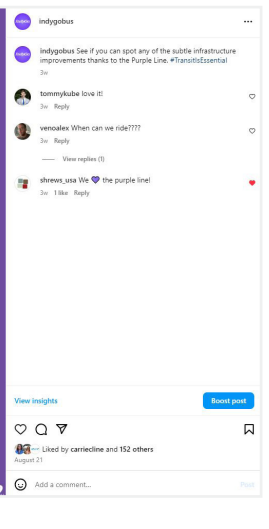
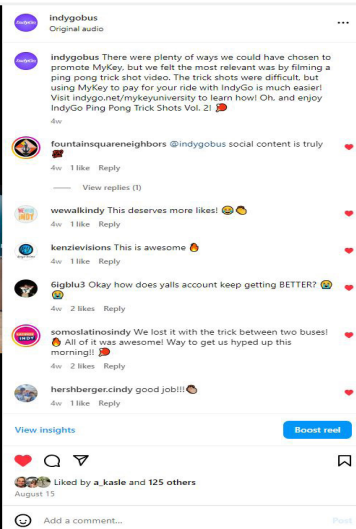
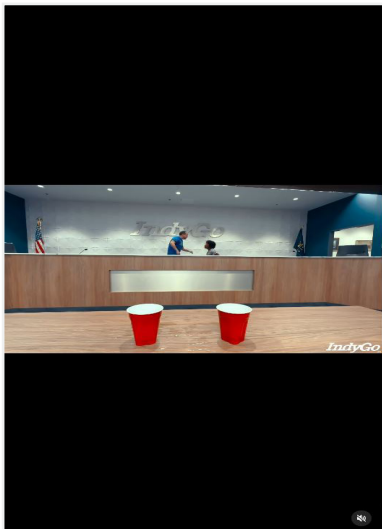
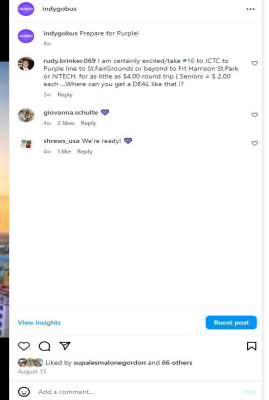
INDYSTAR.COM
With Purple Line's opening on the horizon, development has already started along the line

See insights and ads Boost post

72 12 comments 11 shares

Instagram

- Generated 17,900 impressions
- 1,240 total engagements
- 6.9% engagement rate
- 4,527 current followers (36 more than July)



Twitter

- Had a total of 38,700 organic impressions
- Earned an average of 1,400 impressions per day
- 6,990 current followers (One more than July)


IndyGo @IndyGoBus · Aug 19

You've woken up every single day for the last 15 years and the price to ride with IndyGo hasn't changed. Can you say the same thing about filling up your gas tank?

2013	
<u>Cost of Gas Per Gallon</u>	<u>Cost per Trip on IndyGo</u>
\$3.51	\$1.75

IndyGo @IndyGoBus · Aug 9


Yea, the Ferris wheel and Skyride are fun, but this is easily the coolest new attraction at the State Fairgrounds. I can't wait to ride it this Fall.



1 4 37 2K 1 1

IndyGo @IndyGoBus · Aug 14


They say the best pizza comes from Italy, but clearly they've never seen a pizza created by a bus company. Get yourself a slice on October 13. [#PrepareForPurple](#)



IndyGo @IndyGoBus · Aug 7

Purple Line infrastructure improvements include street paving, drainage improvements and multi-use pathways.

But what about snakes? Fear not! We've got you covered. 🐍




1 1 13 732 1 1

LinkedIn

- Generated 19,600 impressions (6,300 more than July)
- 1,640 total engagements, 8.3% engagement rate
- 62 new followers, 4,205 total followers

IndyGo
4,215 followers
1mo •

We're excited to welcome our newest Board Member **Abbe Hohmann, CCIM, WBE** to the leadership team! Hohmann brings with her a wealth of experience in real estate management and economic development. Learn [...more](#)



IndyGo
4,215 followers
1mo •

They say nobody's perfect, but our FTA Triennial Review score was. This 2nd consecutive perfect score highlights IndyGo's exceptional performance and adherence to FTA requirements and policies. [...more](#)

IndyGo Earns Perfect Score in FTA Review for Second Consecutive Time - IndyGo
indygo.net


Cameron Radford and 39 others
2 comments • 1 repost

Like Comment Repost

Organic impressions: 988 Impressions Preview results

IndyGo
4,215 followers
1mo •

In this August edition of IndyGo Now, we have the latest on the Purple Line launch, route modifications and an inductive charging station at the CTC.




Jordan Patterson
IndyGo Special Programs Manager

Auto captions have been added to your video Edit

IndyGo
4,215 followers
1mo •

We've got ourselves a SQUAD! We are so excited to welcome a huge group of new transit ambassadors to our team! They will be posted at the CTC, on the bus and around the community to assist riders & provide resources for those who [...more](#)



Jennifer Pyrz, PE and 51 others
1 comment

Like Comment Repost

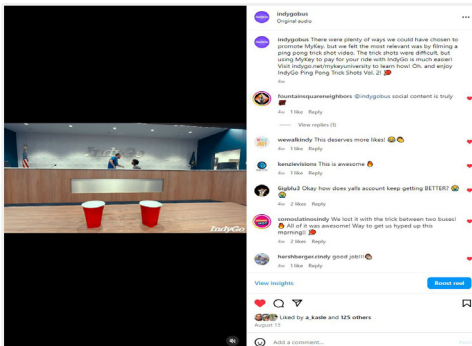
Organic impressions: 2,140 Impressions Preview results

Video Data

Total Video Views: 38,393

Top 3 August Videos

- Ping pong Trick Shots- 8,299 total views
- State Fair Purple Line Station- 5,651 total views
- IndyGo Now- 4,060 total views



IndyGo
Original photo

There were plenty of ways we could have chosen to celebrate the launch, but we felt the most relevant was by showing ping pong trick shot videos. The trick shots were difficult, but every trick is a step towards your ride with us in much easier. Was IndyGo really the priority to learn how to, and enjoy IndyGo Ping Pong Trick Shots? [...more](#)

View insights Likes and US others

IndyGo @IndyGoBus · Aug 9


Yea, the Ferris wheel and Skyride are fun, but this is easily the coolest new attraction at the State Fairgrounds. I can't wait to ride it this Fall.



1 4 37 2K

IndyGo
4,215 followers
1mo •

In this August edition of IndyGo Now, we have the latest on the Purple Line launch, route modifications and an inductive charging station at the CTC.



Jordan Patterson
IndyGo Special Programs Manager

Auto captions have been added to your video Edit

Jennifer Pyrz, PE and 29 others
1 comment • 1 repost

Like Comment Repost

Video views: 1,326 total Preview results



Email Marketing:

NEWSLETTER

- 15,122 recipients (828 more than July)
- 7.19% CTR
- 3.22% open rate

INSIDE *IndyGo* SM

August 2024

IndyGo to Implement Major Service Changes in October Ahead of Purple Line Launch

On Sunday, Oct. 13, IndyGo will implement one of its most significant sets of service changes to date. This will involve the arrival of the Purple Line, minor route adjustments to the south side and significant route changes to the north side. These changes are another major step toward implementing IndyGo's 2027 Transit Network, which was designed through public feedback, to increase the quality and frequency of bus service.

The following routes will be added, retired or realigned: 4, 10, 18, 19, 28, 29, 30, 31, 39, 82, 86 and 92/Purple Line. Stay tuned in the coming weeks for additional details regarding open houses and other community meetings to share specifics and answer questions ahead of the launch.

Riders can view maps for the scheduled changes below. For more details about the changes, click the button.

[October Route Changes](#)

All October 2024 Changes

Routes 86 and 901 are retired and largely replaced by New Route 82.

Route 18 is retired and

The Purple Line replaces Route 39 and Route 4's trips to Lawrence. Route 30 replaces parts of Route 39.

CREATIVE PROJECTS

- 37 requests completed via IndyGO Helpdesk
- 100 requests completed via email
- 127 total creative requests completed

Outreach Summary: August 2024

In August, IndyGo's outreach focused on community events, travel trainings and Transit Ambassador recruitment.

IndyGo was an exhibitor at six community events, engaging nearly 400 people. The most highly attended events were the Indiana Fever vs. Connecticut Sun Women's National Basketball Association (WNBA) game, BUTTER Fine Art Fair, Indy Gay Market and Gospel Music Festival hosted at the Indiana State Fair. BUTTER Fine Art Fair and Chreece Hip Hop Festival featured an IndyGo bus for display and as a cooling station to expose future riders to the agency's service.

Outreach to communities and stakeholders along the Purple Line continued throughout the month. This included providing project updates at the Community Alliance of the Far Eastside (CAFE) Quality of Life Economic Development, Alliance for Northeast Unification (ANU) Community Partner and Far Eastside Community Council meetings.

IndyGo also increased its Transit Ambassador volunteer program to 26 participants. Ambassadors completed 23

shifts and engaged 240 people at community events and travel trainings.



IndyGo teammates attended the BUTTER Fine Art Fair last month, where they spoke about the upcoming Purple Line launch with guests. BUTTER is an equitable art fair, anchored in Indianapolis and advocating for the care and economic viability of Black, visual artists.



Outreach Specialist Kayla Bledsoe spoke with fans at the Indiana Fever Women's National Basketball Association (WNBA) home game against the Connecticut Sun, where she shared the many benefits IndyGo brings the community through its services and projects.



IndyGo hosted another Transit Ambassador Welcome Night for those entering the volunteer program! Outreach Specialist Kayla Bledsoe walked new members through the onboarding process and shared the importance of the agency during the event.

Pictured above, beginning from left to right: Transit Ambassadors De-lores Dentis, Corree Williams, Tayana McVea, Sahara Polk, Katherine Shr, Joe Fuller and Patrick Woods

Not pictured: Transit Ambassadors Iris Ramirez and Elyza Sarver



IndyGo attended the Indy Gay Market last month and performed outreach detailing the agency's projects and upcoming initiatives. This market aims to provide a platform for new entrepreneurs, including artists and artisans, who are looking to start their own businesses. The agency also performed a travel training for the group leading the event to teach them how to ride IndyGo. Pictured above, beginning from left to right: Coach Operator Angela Heitzman and Transit Ambassadors Courtney Hawk and Ghina Sadek

OUTREACH PROJECTS

Date:	Event:
Saturday, August 10	YMCA Community Day
Saturday, August 10	Indy Gay Market & Travel Training
Sunday, August 11	Indy Gay Market & Travel Training
Sunday, August 18	Gospel Music Festival: Indiana State Fairgrounds
Tuesday, August 20	Purdue Polytechnic High School Tabling
Wednesday, August 21	CAFE QOL Economic Development Meeting
Thursday, August 22	Far Eastside Community Council
Tuesday, August 27	Transit Ambassador Interest & Training
Wednesday, August 28	ANU Community Partner

Page
Intentionally
Left
Blank

Operations Division Report – August 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Chief Operating Officer Aaron Vogel
Date: May 23, 2024

SERVICE PLANNING

SCHEDULING:

On October 13th, 2024, IndyGo will implement one of its most significant sets of service changes to date. This will involve the arrival of the Purple Line, changes to the south side, and significant changes to the north side. These changes are another major step towards implementing IndyGo's 2027 Transit Network, designed through public feedback to increase the quality and frequency of bus service.

At this time, all stops that will be removed in October have been stickered with appropriate notifications. The effort to place new route signage at stops that will serve new routes or no longer serve routes being retired is ongoing.

Final drawings have been prepared for the Near Eastside Phase II bus stop improvement project, which will be bid in late October. This will allow staff to present the lowest and most responsive bid for Board action in November 2024.



FIXED ROUTE RIDERSHIP:

Aug-23	Aug-24	% Change	IndyGo Fixed Route Ridership	2023	2024	% Change
7,650	18,847	146.4%	2 E. 34th St.	60,950	66,245	8.7%
29,094	28,970	-0.4%	3 Michigan St.	195,472	200,227	2.4%
8,683	9,621	10.8%	4 Fort Harrison	62,053	62,956	1.5%
13,095	11,533	-11.9%	5 E. 25th	86,565	88,847	2.6%
6,543	5,214	-20.3%	6 N. Harding	48,382	43,108	-10.9%
97,904	91,151	-6.9%	8 Washington St.	714,662	717,963	0.5%
70,316	70,925	0.9%	10 10th St.	514,224	526,612	2.4%
3,424	5,640	64.7%	11 E. 16th St.	28,386	28,845	1.6%
			12 Minnesota	15,628		
6,663	7,014	5.3%	13 Raymond	28,743	48,221	67.8%
			14 Prospect	34,612		
12,652	13,151	3.9%	15 W 34th St	77,532	86,880	12.1%
6,956	7,766	11.6%	16 Beech Grove	61,700	63,955	3.7%
5,658	4,371	-22.7%	18 Broad Ripple	36,168	35,410	-2.1%
19,019	17,945	-5.6%	19 Castleton	140,072	137,868	-1.6%
11,450	11,503	0.5%	21 East 21st St.	78,116	83,134	6.4%
8,945	7,618	-14.8%	24 Mars Hill	59,357	56,157	-5.4%
10,324	15,108	46.3%	25 W. 16th St.	65,753	86,962	32.3%
21,677	24,220	11.7%	26 Keystone	115,632	169,520	46.6%
8,481	6,991	-17.6%	28 St. Vincent	57,517	56,776	-1.3%
6,940	6,239	-10.1%	30 30th St. Crosstown	45,244	43,934	-2.9%
8,632	9,284	7.6%	31 US 31	60,470	75,511	24.9%
21,857	24,752	13.2%	34 ML King/Michigan Rd.	152,653	161,557	5.8%
29,380	27,135	-7.6%	37 Park 100	201,823	204,491	1.3%
10,047	6,979	-30.5%	38 W 38th St.	100,310	59,040	-41.1%
61,689	58,046	-5.9%	39 E. 38th St.	441,361	449,739	1.9%
			55 English	20,719		
5,568	6,059	8.8%	56 Emerson	12,442	46,599	274.5%
6,480	6,510	0.5%	86 86th Street Crosstown	46,077	48,162	4.5%
8,200	7,631	-6.9%	87 Eastside Circulator	62,054	61,613	-0.7%
97,111	117,376	20.9%	90 Red Line - BRT	712,785	822,110	15.3%
1,163	2,096	80.2%	901 Nora	8,631	12,584	45.8%
6,857	7,002	2.1%	902 U Indy - County Line	53,185	51,275	-3.6%
5,333	5,267	-1.2%	Others	73,748	29,208	-60.4%
617,791	641,964	3.9%	Total	4,473,026	4,625,509	3.4%

**YTD ridership may be updated from prior periods due to buses being probed after the 10th of the month and this report being published.*

TRANSPORTATION SERVICES

EMPLOYEE OF THE MONTH JULY:

Coach Operator 3920 Rodriguez McGuire

Professional Coach Operator 8949 Kylee Garrett consistently delivers exemplary performance and dedication. She maintains a stellar attendance record and demonstrates punctuality in transporting passengers. With a strong work ethic, she provides top-tier service to the Cadets, by offering guidance on professional conduct, setting a commendable example for her peers, and upholding high safety standards in all aspects of her work. Kylee consistently fosters positive relationships with both colleagues and passengers. She exhibits a high level of knowledge and is open to guiding new operators, as necessary.



90% CLUB:

The following operators achieved an on-time performance rating of 90% or better during the month. The names are entered into a drawing held each month by this group of Operators. The winner receives an extra personal day.

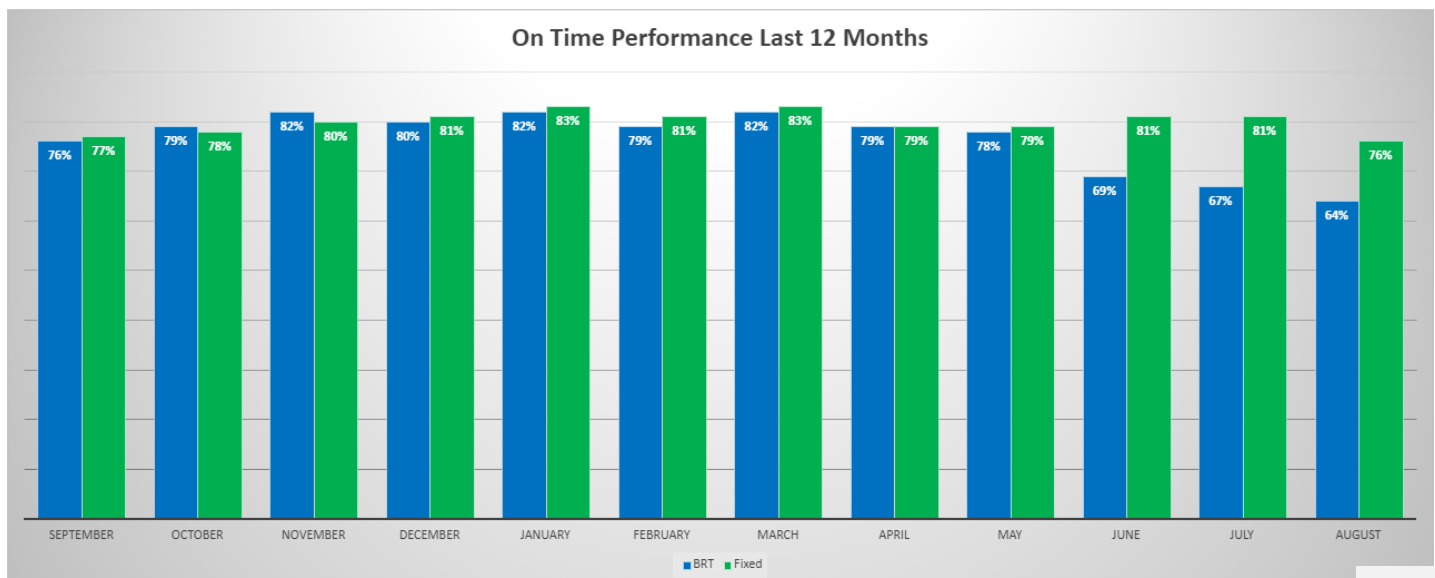
The winner for August: Angela Williams



Hazen, William
Houston, Floyd
Gardner, Onesha
Reed, Byron
Valentine, Veda
Ford, Wanda
Sharp, Orion

Wilson, James
Lewis, Donteze
Mallory, Kevin
Singh, Satwant
Clay, David
McGhee, Lashanda
Williams, Angela

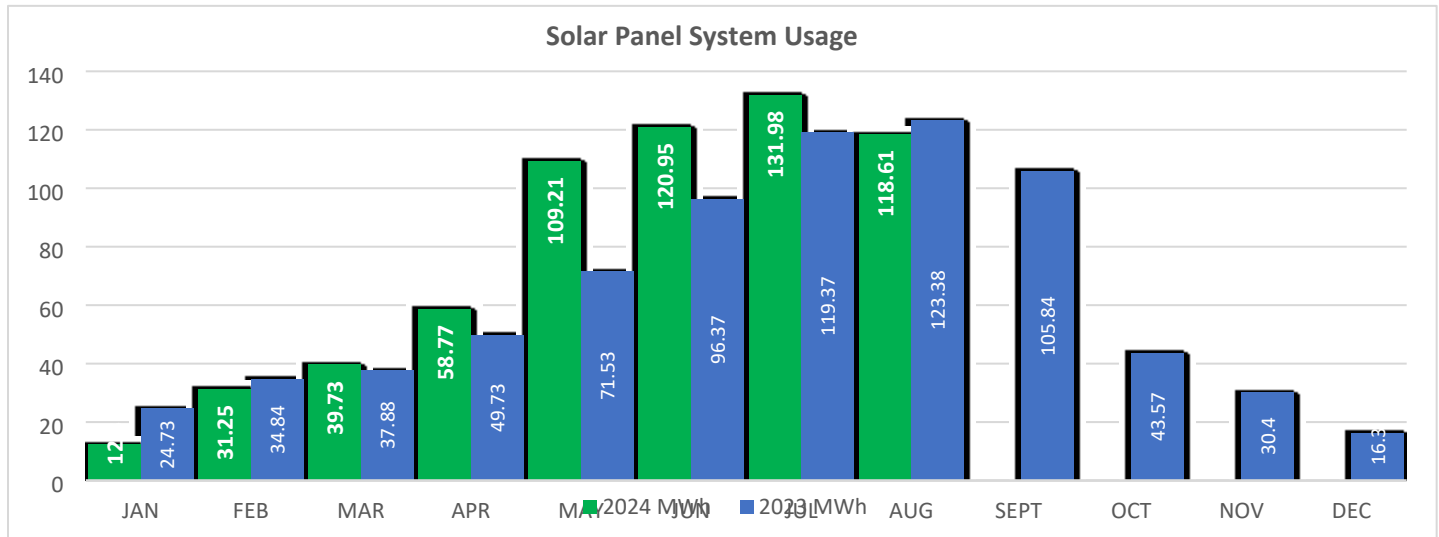
Amaya, Efrain
Baine, Tenisha
Sanders, Christen
Ellis, Aaron
Carroll, Lashanda



FACILITIES SERVICES AND VEHICLE MAINTENANCE

FACILITIES:

The total YTD savings is \$59,171



The exhaust reel installation in the fuel island was finished in August. This provides a safer work environment for the cleaners. They have improved exhaust extraction, so when the buses are running, there are no fumes in the area.

FLEET SERVICES:

In August there were 36 vehicles requested for the motor pool. These are non-revenue vehicles available for business use.

There were 127 buses detailed in August. The completion rate increased to 64.5%. The goal is to detail every bus at least once per month.

IPTC has logged 5,085,706 miles YTD.

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2024	713,970	666,235	711,952	696,374	717,371	720,900	773,466	781,842					5,085,706
2023	698,209	622,160	710,622	669,945	691,684	654,123	676,722	705,206	676,098	700,044	684,871	715,211	8,204,895
2022	700,999	650,213	739,093	710,879	716,446	710,305	727,197	739,434	697,268	724,728	701,692	713,636	8,530,890

FLUID USAGE SUMMARY:

FLUID TYPE	August 2024	August 023	August 2022
ATF (qt)	147	30	37
COOLANT (qt)	1,009	1,371	1,575
ENGINE OIL (qt)	832	392	537
DIESEL (gal)	155,953	141,289	145,449

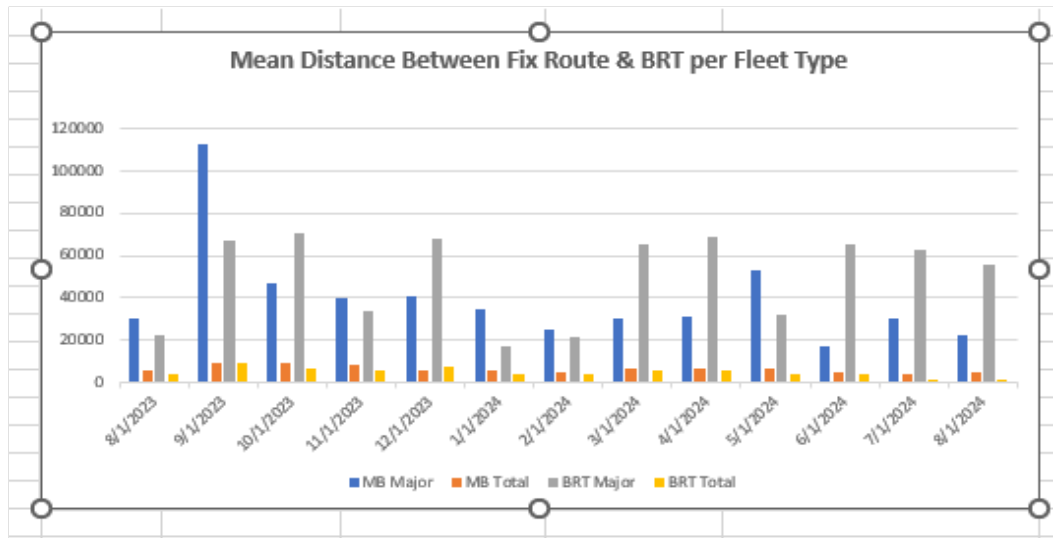
2024 FLUID DETAIL:

FLUID TYPE	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	Sep	OCT	NOV	DEC	YTD
ATF	110	234	156	144	383	319	297	147					1,643
COOLANT	2,731	2,393	1,994	2,426	3,504	2,242	831	1,009					15,290
ENGINE OIL	379	443	762	1,264	2,950	3,316	2,185	832					11,299
DIESEL	128,645	122,433	130,054	129,484	138,718	141,205	153,724	155,953					944,263

MAINTENANCE:



Mean Distance Between Failures

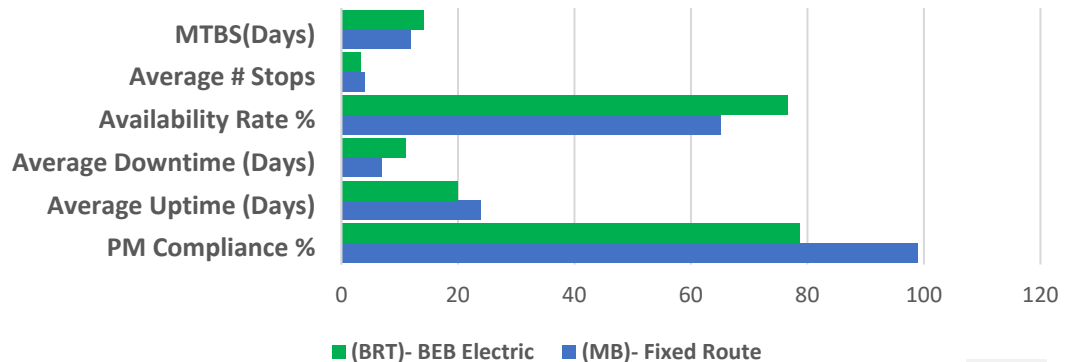


Mean Distance Between Mechanical Failures per Fleet Type



DATE	(MB) Major MDBF	(MB) Total - MDBF	(BRT) Major MDBF	(BRT) Total - MDBF
8/1/2023	30116	5247.5	22753	3792
9/1/2023	112683	9522.5	66771	9539
10/1/2023	46670	8750.6	70213	6383
11/1/2023	40287	8153.2	34085	5681
12/1/2023	40562	5643.4	68076	7564
1/1/2024	34356	5880.7	17213	3825
2/1/2024	25020	4549	21730	4074
3/1/2024	30024	6526.8	65191	5433
4/1/2024	31290	6385.8	68848	5737
5/1/2024	52967	6293.01	31961	3674
6/1/2024	16818	4651.7	65008	4063
7/1/2024	30552	4109.3	62467	1487
8/1/2024	22738	4795.0	55704	1032

August 2024 Maintenance KPIs



SECURITY

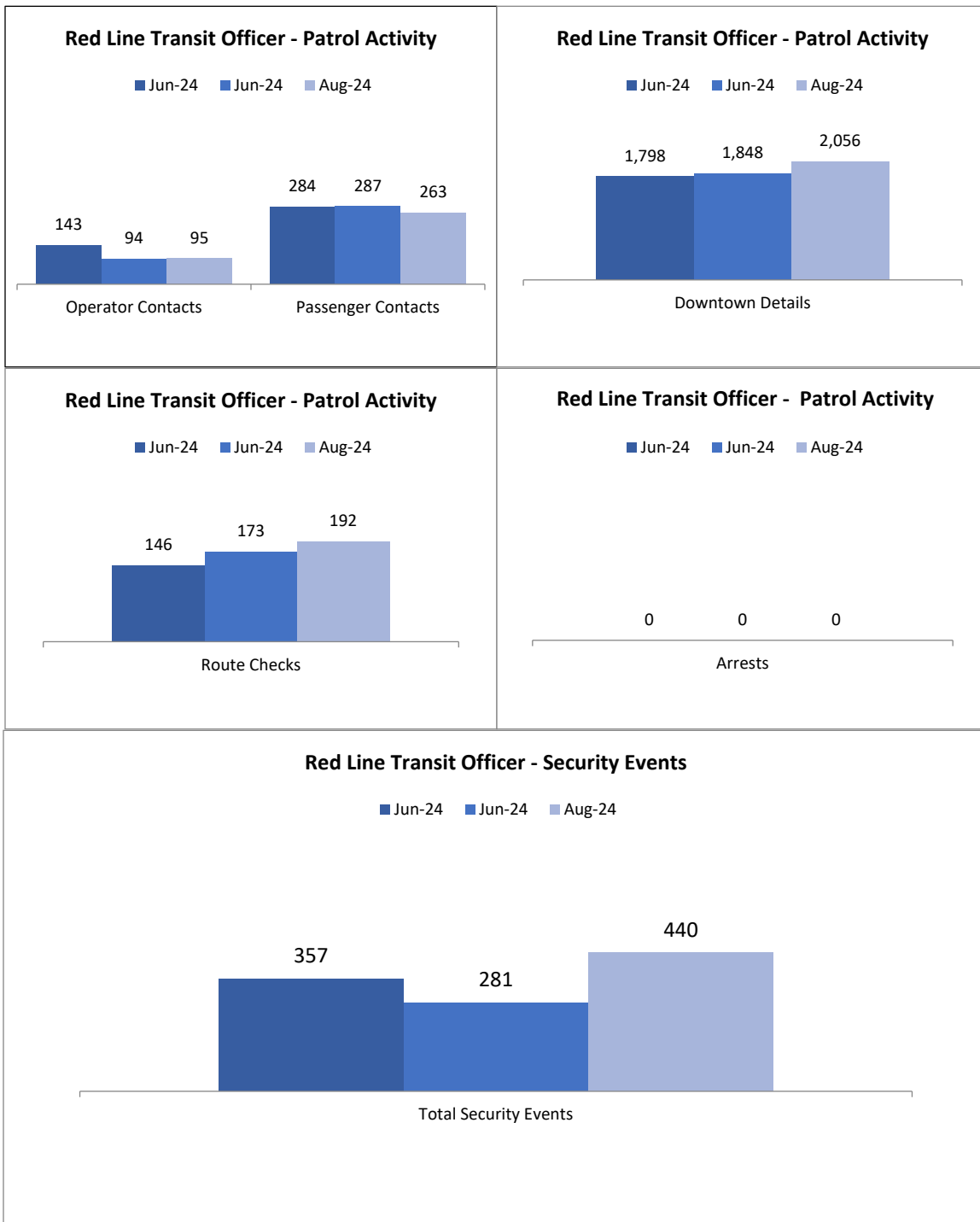
The charts below show a breakdown of activities that the Law Enforcement Officers (LEO) stationed at the Julian M. Carson Transit Center and or on Route Detail have performed or addressed over the last three months.

FIXED ROUTE SECURITY:



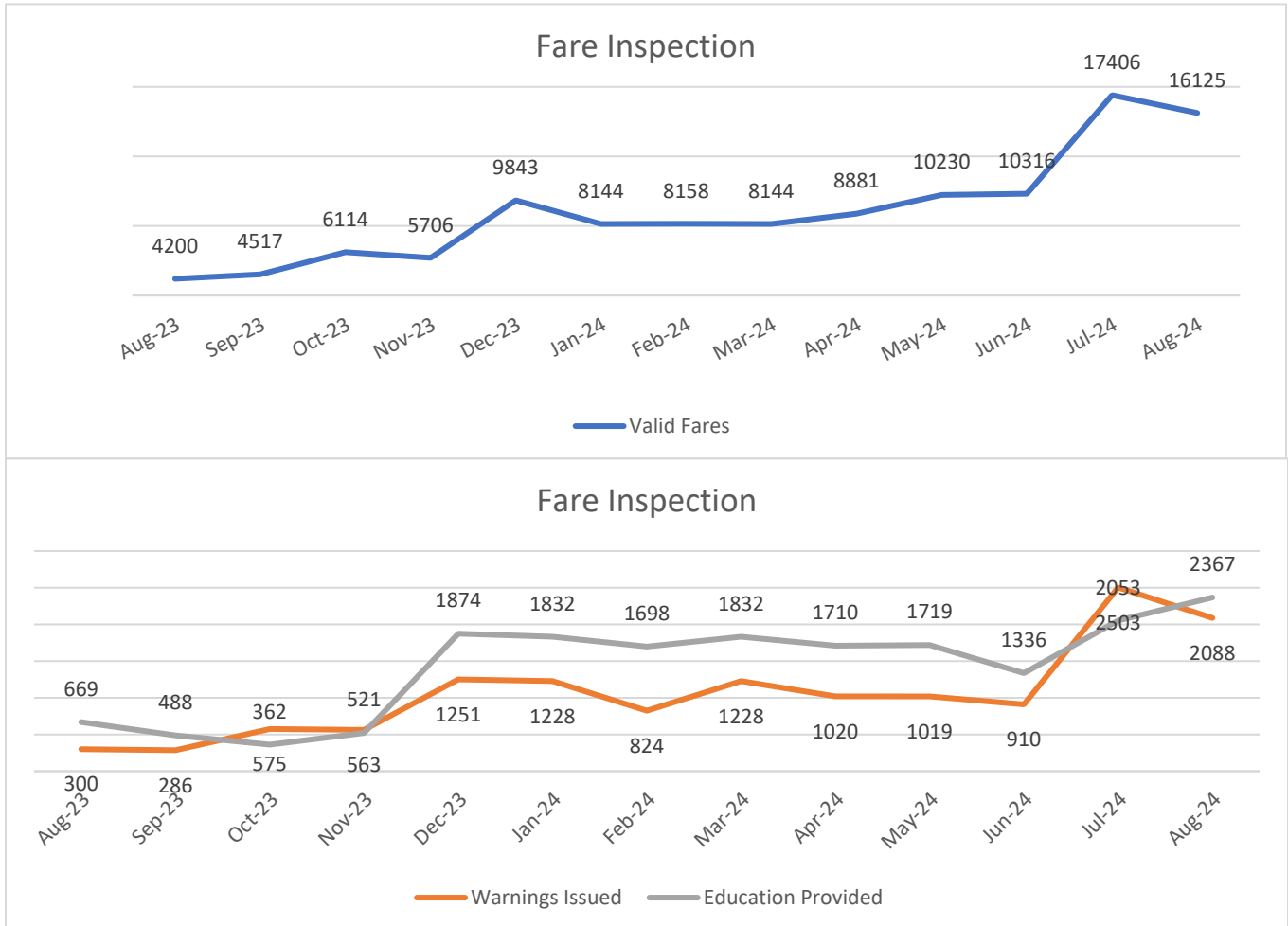
RED LINE SECURITY:

The charts below are the Red Line Security reports. These charts show the LEO's activity on the Red Line BRT Route. These charts also include any activities the Fixed Route LEO may have performed while assisting the Red Line LEO.



FARE INSPECTION REPORT:

The information below shows the fare inspection information, the chart shows passenger contacts representing passengers who had a fare when checked, notifications representing passengers who did not have a fare when checked and did not/would not purchase a valid fare. Lastly, it shows education representing passengers who did not have fare when checked but purchased a valid fare after being shown the proper procedures.



August	Passenger Contact	Notifications	Educations
Monthly	16,125	2,088	2,367
Weekday	13,563	1,836	2,123
Saturday	1,528	82	95
Sunday	1,034	170	149

2024 YTD	Passenger Contact	Notifications	Educations
Monthly	88505	11596	15215
Weekday	75858	10648	13672
Saturday	7351	275	814
Sunday	5296	673	729

There are two class types for trainees hired to be Professional Coach Operators. Those who have the required licensing when hired and those who have their permit and need to obtain their CDL.

August 2024 Classes:
 Trainees with Permit – 19
 Licensed (CDL) - 9

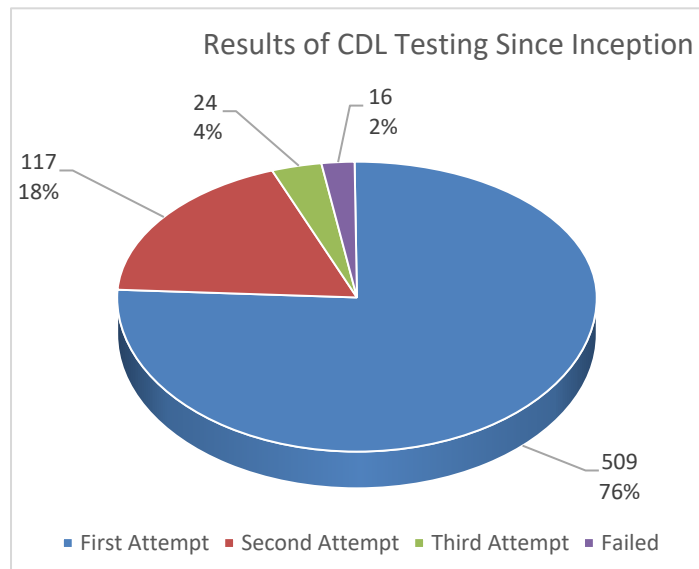
The IndyGo Academy trains new employees that are hired without a CDL license. The table below will show the current year's results to date and the results since the inception of the program. They will also show the number of students who passed on their first, second, or third attempt and the number of students who could not pass it after three attempts.

MONTH	SCHEDULED	1ST ATTEMPT	2ND ATTEMPT	3RD ATTEMPT	FAILED
January	21	16	3	1	2
February	16	11	4	1	0
March	16	13	2	1	0
April	24	17	1	0	2
May	19	11	6	2	0
June	12	8	4	0	0
July	11	7	4	0	0
August	21	14	4	0	1
September					
October					
November					
December					

*Two test will be attempted in September

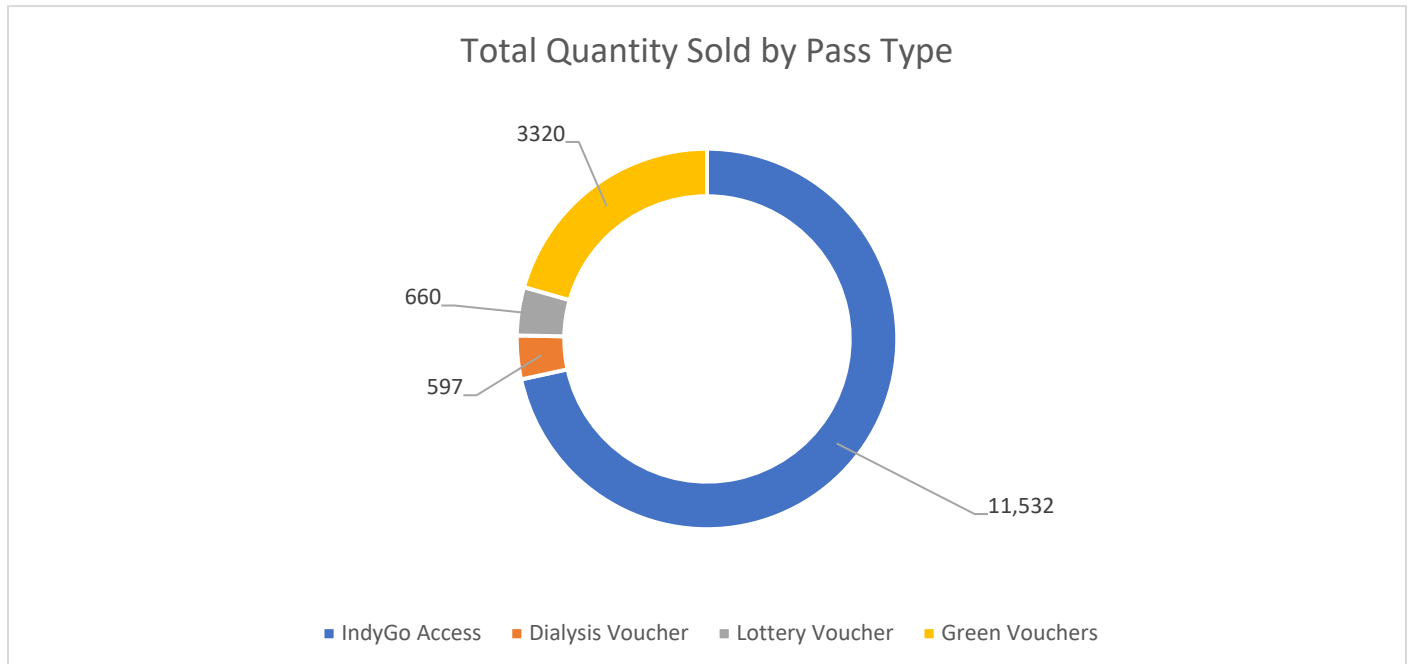
August test percentages:

- Passed on first attempt – 66.67%
- Passed the State Examination overall – 100%



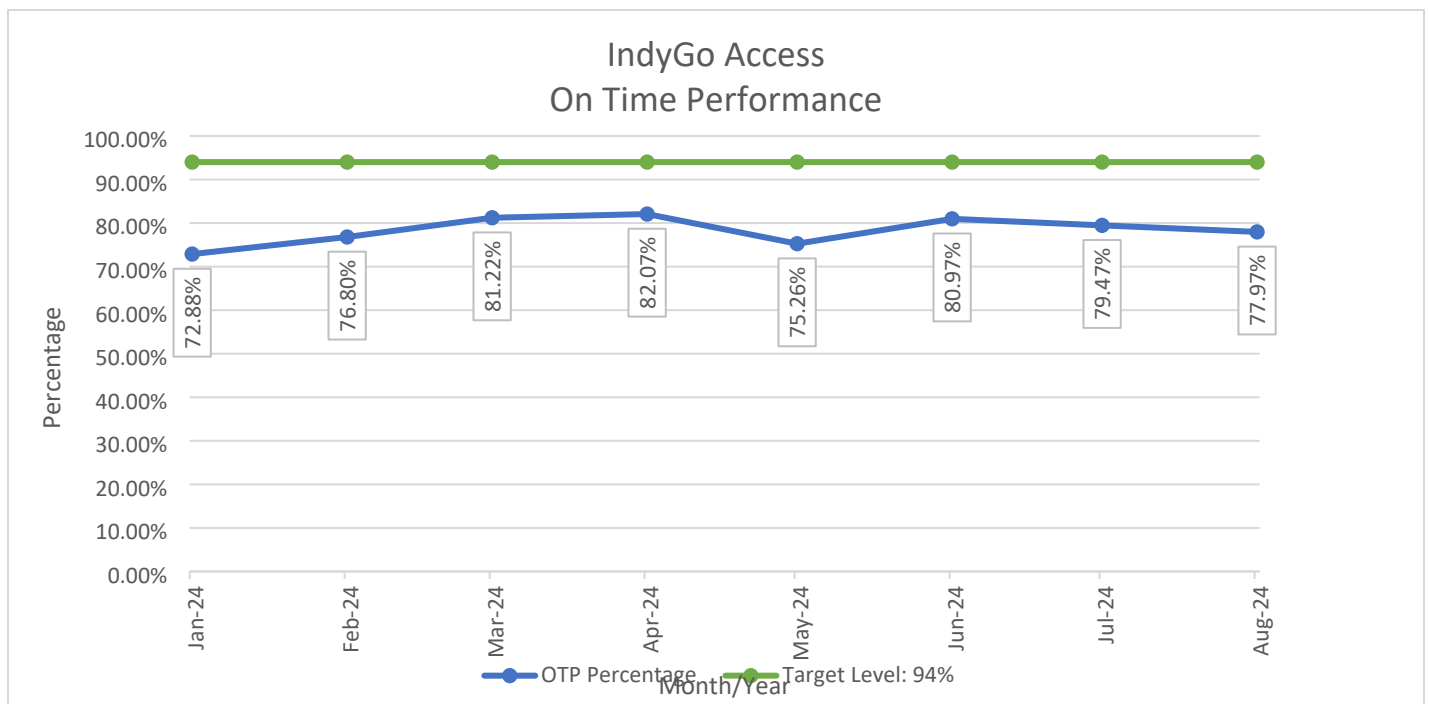
Total Quantity of Passes Purchased:

In August 2024, 16,109 passes and vouchers were purchased from the Mobility Solutions Department: 11,532 IndyGo Access tickets, 3,320 green vouchers, 660 lottery tickets, and 597 dialysis vouchers.



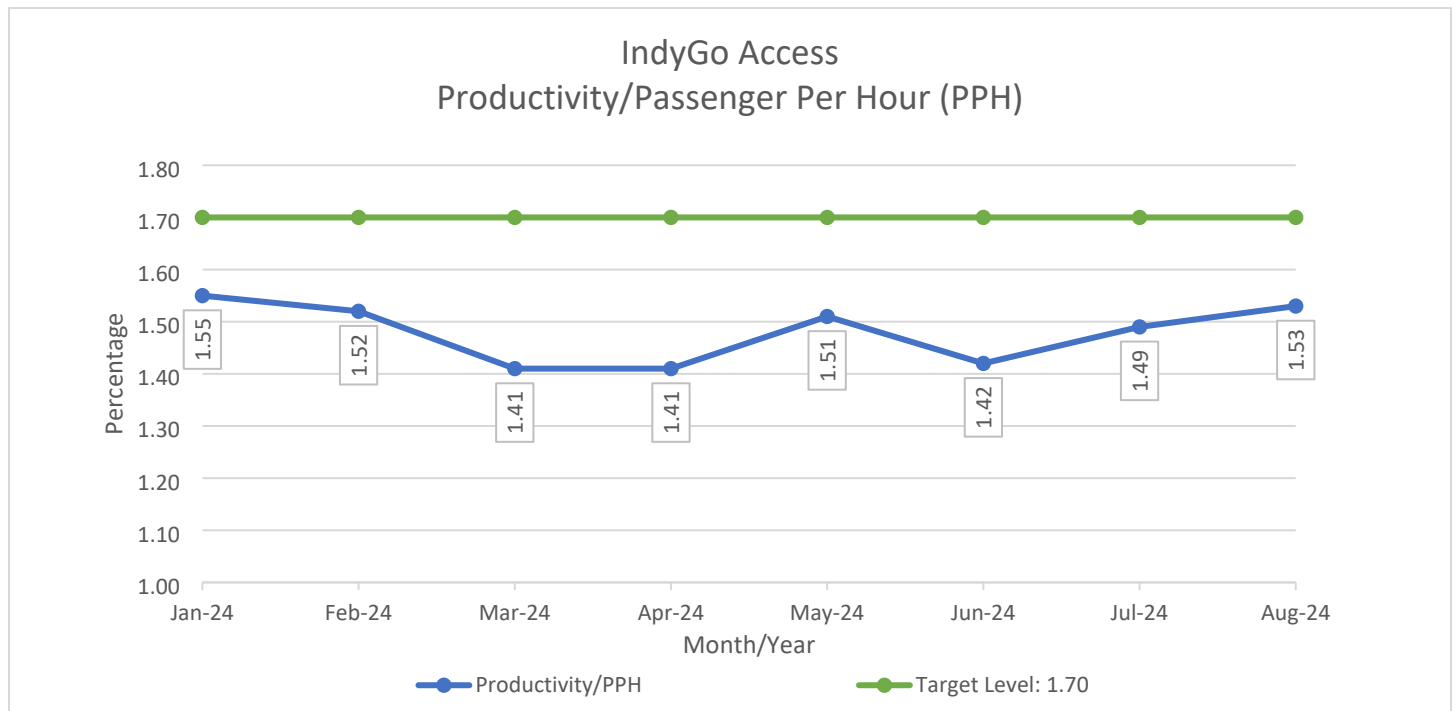
On-Time Performance:

In August 2024, our paratransit fleet's On-Time Performance (OTP) was 77.97%. Year-to-date OTP for 2024 averages 78.33%, up from 67.04% in 2023. The Mobility Services team actively monitors performance through daily checks and site visits and works with the RATP Dev's team to address and improve service delivery.



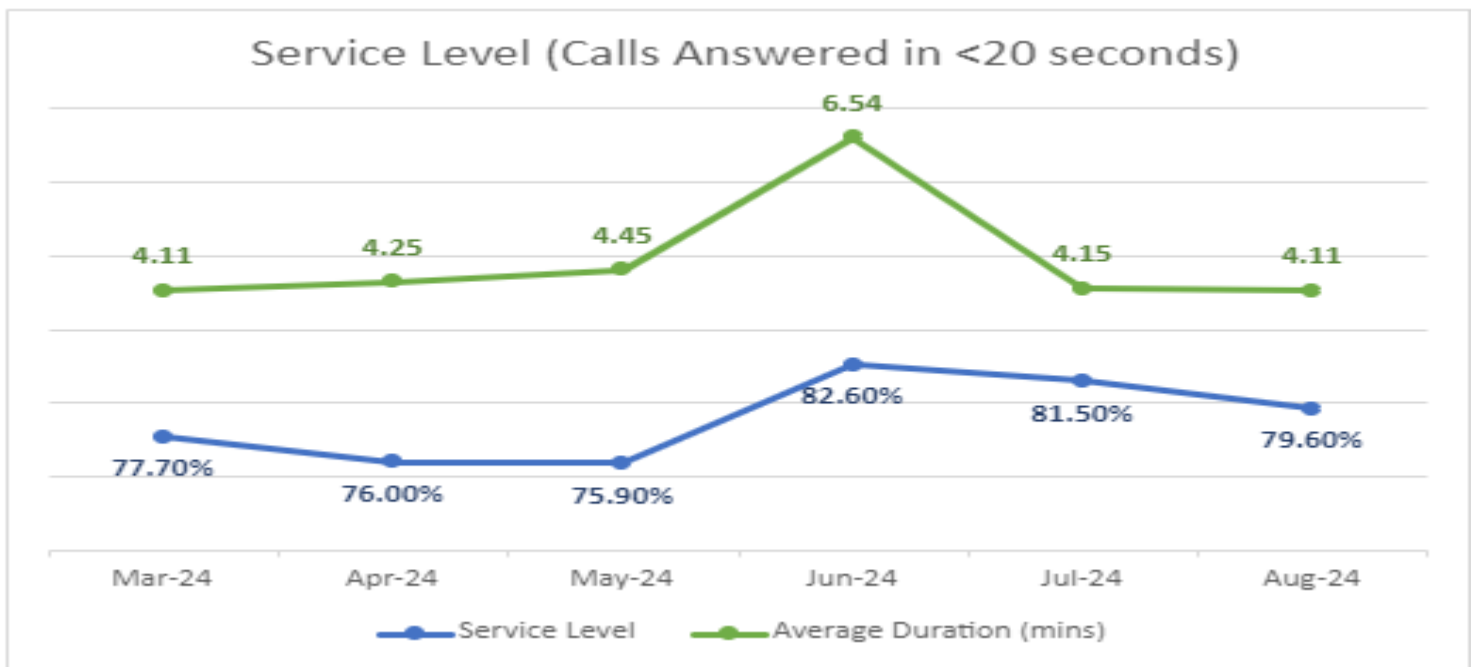
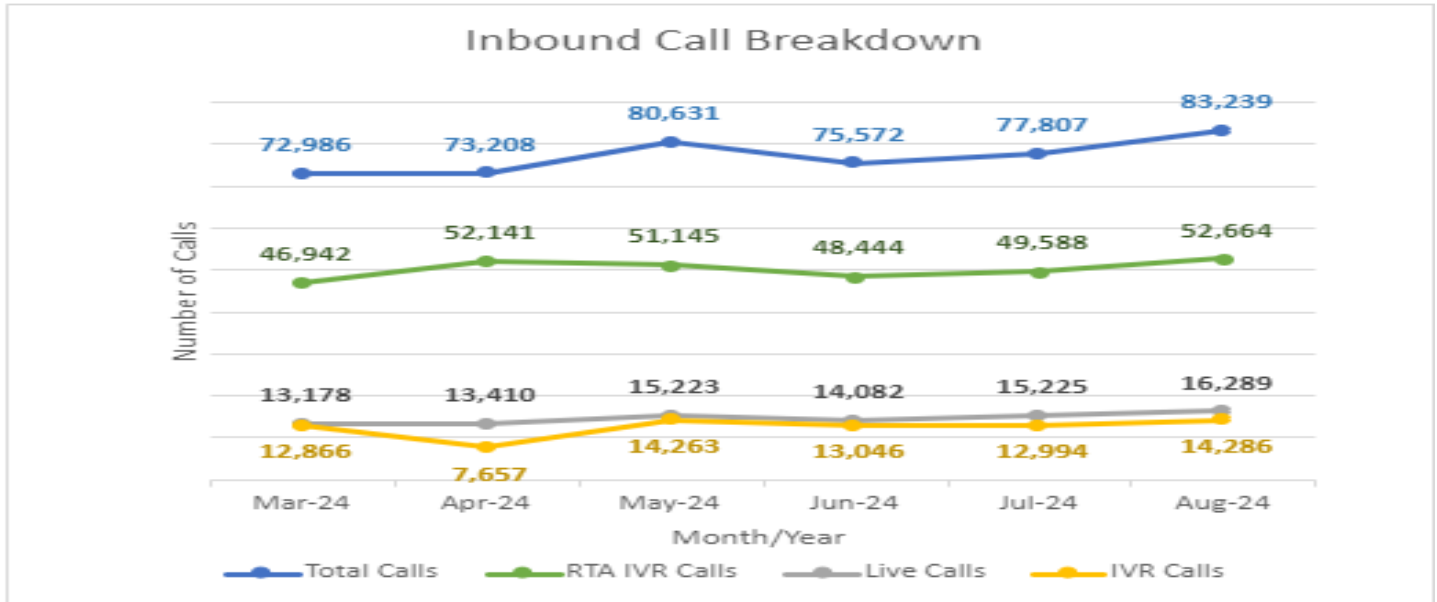
Productivity/Passenger Per Hour:

In August 2024, our paratransit fleet's Productivity/Passenger Per Hour (PPH) was 1.53 passengers. Year-to-date PPH for 2024 averages 1.48 passengers, down from 1.63 passengers in 2023. This decline is due to increased purchases of dialysis and temporary green and lottery taxi vouchers.



Inbound Call and Service Level:

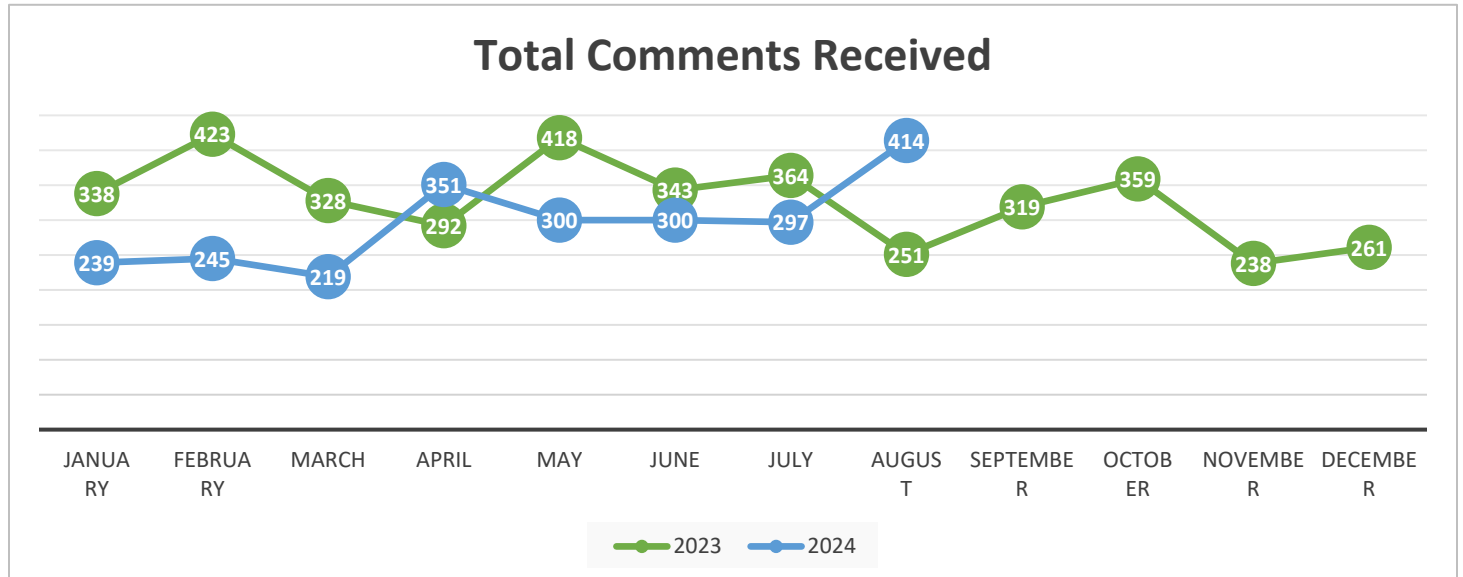
The call center managed 83,239 calls in August, slightly increasing from July's 77,807. IVR calls rose to 52,664 from 49,588, while live calls also increased to 16,289 compared to 15,225 in July. The abandonment rate in August was 5.05%, up from 4.06% in July, and the service level decreased to 79.60% from 81.50% the previous month. The IndyGo Leadership Team will continue to closely monitor performance and work with our subcontractor to drive ongoing improvement.



Overall Company Comments

Total Comments and Complaints:

This month's transportation comments show an increase compared to the previous month and last year, with safety comments rising by 37 and courtesy comments by 33. While this indicates areas that need attention, we will continue to monitor these numbers closely and work proactively with operations and the safety department to improve service quality.



Service Related Comments

Paratransit		Fixed Route		BRT (Bus Rapid Transit)	
Category	Totals	Comment	Totals	Comment	Totals
Schedule Adherence	25	Pass-By	68	Safety	17
Courtesy	17	Courtesy	45	Courtesy	9
Fares	7	Safety	34	Pass-By	8
Safety	4	Schedule Adherence	22	ADA	3
ADA	2	ADA	10	Vehicle Maintenance	2
Totals	55	Totals	179	Totals	39

Page
Intentionally
Left
Blank

Page
Intentionally
Left
Blank



Supplier Diversity Division Report – August 2024

To: Chair and Board of Directors
Through: President and CEO Jennifer Pyrz
From: Senior Supplier Diversity Officer Carri Burke
Date: September 25, 2024

DISCUSSION ITEMS:

DBE/XBE Participation

In July, IndyGo obtained 3.33% utilization with XBE businesses certified by the City of Indianapolis Office of Minority and Women Business Development and the Indiana Department of Administration and 3.39% utilization with DBEs.

Outreach

On August 28, 2024, Supplier Diversity hosted a booth and presented in a breakout session at the OMWBD/IAA: 2024 Reverse Trade Show. We interacted with 40 businesses at this event.

Supplier Diversity is currently participating in the 2024 City of Indianapolis Disparity Study. The study aims to assess marketplace barriers, review contract/program policies, recommend refinements, and ensure legal compliance.

On The Horizon

On October 11, 2024, Supplier Diversity will host a booth at IDOA DSD 16th Annual Business Conference & B2Bold Expo.

RECOMMENDATION:

Receive the report.

Carri Burke
Senior Supplier Diversity Officer